

KnowBe4 Subscription Levels

Our SaaS subscription is priced per seat, per year. We offer Silver, Gold, Platinum or Diamond levels to meet your organization's needs.

FEATURES	SILVER	GOLD	PLATINUM	MOST POPULAR DIAMOND
Unlimited Phishing Security Tests	✓	✓	✓	✓
Automated Security Awareness Program	✓	✓	✓	✓
Security 'Hints & Tips'	✓	✓	✓	✓
Training Access Level I	✓	✓	✓	✓
Automated Training Campaigns	✓	✓	✓	✓
Crypto-Ransom Guarantee	✓	✓	✓	✓
Phish Alert Button	✓	✓	✓	✓
Phishing Reply Tracking	✓	✓	✓	✓
Active Directory Integration	✓	✓	✓	✓
Industry Benchmarking	✓	✓	✓	✓
Training Access Level II		✓	✓	✓
Monthly Email Exposure Check		✓	✓	✓
Vishing Security Test		✓	✓	✓
Smart Groups			✓	✓
Reporting APIs			✓	✓
Security Roles			✓	✓
Social Engineering Indicators			✓	✓
USB Drive Test			✓	✓
Priority Level Support			✓	✓
Training Access Level III				✓
AIDA™ Artificial Intelligence-driven Agent BETA				✓

Silver Level: Training Access Level I includes the Kevin Mitnick Security Awareness Training in the full 45-minute module, the shortened 25-minute module, and the executive 15-minute version. Also includes unlimited Simulated Phishing Tests and enterprise-strength reporting for the length of your subscription.

Gold Level: Includes all Silver level features plus Training Access Level II content which also includes KnowBe4 training modules. Gold also includes monthly Email Exposure Check (EEC) Reports and Vishing Security Tests.

- Email Exposure Check monthly reports show you which email addresses from your domain are exposed on the Internet and are a target for phishing attacks
- Vishing Security Tests using IVR attacks over phone (available for U.S. and Canada)

Platinum Level: Includes all features of Silver and Gold. Platinum also includes our Advanced Phishing Features; USB Drive Test, Smart Groups, Reporting APIs, Security Roles, and landing page Social Engineering Indicators.

- USB Drive Test™ allows you to test your user's reactions to unknown USBs they find
- Smart Groups allows you to use each employees' behavior and user attributes to tailor and automate your phishing campaigns, training assignments, remedial learning and reporting
- Security Roles allows you to provide role-based access to specific areas of your KnowBe4 admin console
- Social Engineering Indicators patented technology turns every simulated phishing email into a tool IT can use to dynamically train employees by instantly showing them the hidden red flags they missed within that email.
- Reporting APIs enable you to customize and obtain reports by integrating with other business systems that present data from your KnowBe4 Console.

Diamond Level: Includes all features of Silver, Gold and Platinum. Diamond also includes Training Access Level III, giving you full access to our content library of 500+ items including interactive modules, videos, games, posters and newsletters. In addition, you will have access to our cutting-edge Artificial Intelligence-driven Agent (AIDA™), currently in beta.

- AIDA™ uses artificial intelligence to inoculate your users against various attack vectors of social engineering. AIDA allows you to simulate a multi-faceted social engineering attack using email, phone, and SMS messaging (available for U.S. and Canada)