

# KnowBe4

## Customer Story

  Score 10 out of 10

 Vetted Review  Verified User

**“KnowBe4 [Compliance Plus] training content quality is excellent.”**



### Why Eric Needed KnowBe4

“They update their content continuously which makes choosing the modules we use for our user base much easier. Consistent statistics across both security and compliance make it much easier to present this information to our board.”



### How Eric Uses KnowBe4

“We use KnowBe4 Security Awareness Training for cybersecurity training and phishing email tests. We require all users to take training twice each year and within 30 days of hire. If you have the employee reporting hierarchy set up in AD, you can notify managers when employees don't complete their training in time.”



### What Eric Likes Most About KnowBe4

“The [Compliance Plus] training is offered in multiple languages (a “must” for our company as we have users in Germany, China and Japan) and according to our users in those regions, translations are excellent. Our users find the modules interesting and engaging. These qualities improve retention of training which translates to a safer, more secure organization.”



### What Eric Has Achieved With KnowBe4

- Educate users on good security practice
- Helps protect company assets and data
- Reduce the likelihood of a breach”



### Eric Madeson

CISO (Chief Information Security Officer)

PineBridge Investments

### Meet Eric


- Mid-Sized Company (501-1,000 employees)
- Financial Services
- KnowBe4 Security Awareness Training
- KnowBe4 Compliance Plus Training

### Eric's Advice

“KnowBe4 Compliance Plus has more content with various language translations. We used another brand that had many fewer options and features. Aside from excellent *quality*, the *quantity* of features and options make it a great choice. This translates to better value for the price.”

[See Eric's Full Review »](#)

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