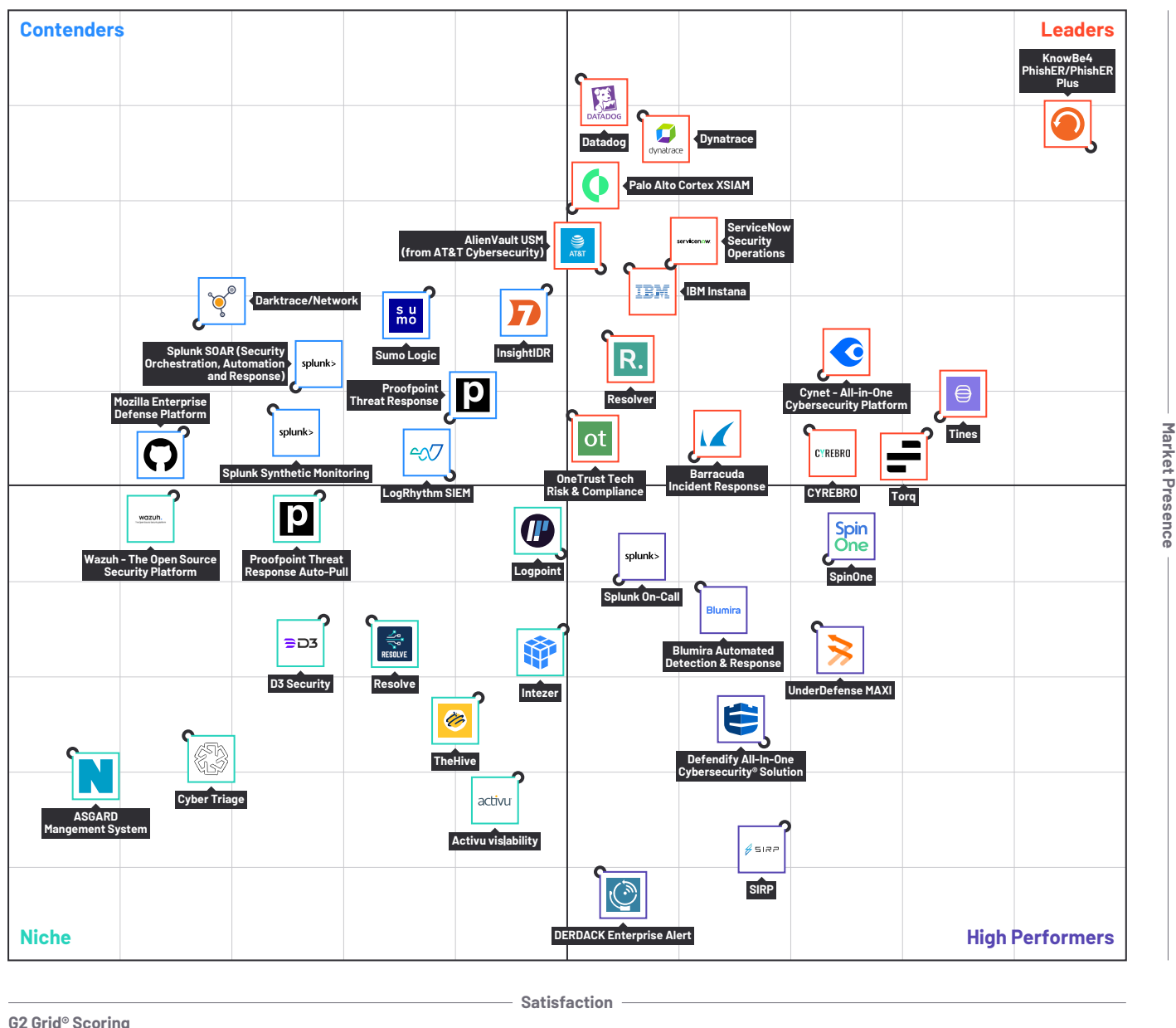


# Grid® Report for Incident Response

## Summer 2025



## Incident Response Software



(Incident Response Software continues on next page)

# Incident Response Software (continued)

## Incident Response Software Definition

Incident response software automates the process of and/or provides users with the tools necessary to find and resolve security breaches. Companies utilize the tools to monitor networks, infrastructure, and endpoints for intrusions and abnormal activity. They then use the programs to inspect and resolve intrusions and malware in the system. These products provide capabilities to resolve issues that arise after threats have bypassed firewalls and other security mechanisms. They alert administrators of unapproved access of applications and networks. They also have the ability to detect a variety of malware variants. Many tools automate the process of remedying these issues, but others guide users through known resolution processes.

Many incident response solutions function similarly to [security information and event management \(SIEM\)](#) software, but SIEM products provide a larger scope of security and IT management features.

To qualify for inclusion in the Incident Response category, a product must:

- ▶ Monitor for anomalies within an IT system
- ▶ Alert users of abnormal activity and detected malware
- ▶ Automate or guide users through remediation process
- ▶ Store incident data for analytics and reporting

## Incident Response Grid® Scoring Description

Products shown on the Grid® for Incident Response have received a minimum of 10 reviews/ratings in data gathered by May 27, 2025. Products are ranked by customer satisfaction (based on user reviews) and market presence (based on market share, seller size, and social impact) and placed into four categories on the Grid®:

- ▶ Products in the Leader quadrant are rated highly by G2 users and have substantial Market Presence scores. Leaders include: [KnowBe4 PhishER/PhishER Plus](#), [Dynatrace](#), [Datadog](#), [Tines](#), [Torq](#), [Cynet - All-in-One Cybersecurity Platform](#), [ServiceNow Security Operations](#), [Palo Alto Cortex XSIAM](#), [IBM Instana](#), [CYREBRO](#), [AlienVault USM \(from AT&T Cybersecurity\)](#), [Resolver](#), [Barracuda Incident Response](#), and [OneTrust Tech Risk & Compliance](#)
- ▶ High Performing products have high customer Satisfaction scores and low Market Presence compared to the rest of the category. High Performers include: [SpinOne](#), [UnderDefense MAXI](#), [Blumira Automated Detection & Response](#), [Splunk On-Call](#), [Defendify All-In-One Cybersecurity® Solution](#), [SIRP](#), and [DERDACK Enterprise Alert](#)
- ▶ Contender products have relatively low customer Satisfaction scores and high Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. Contenders include: [InsightIDR](#), [Sumo Logic](#), [Proofpoint Threat Response](#), [LogRhythm SIEM](#), [Splunk SOAR \(Security Orchestration, Automation and Response\)](#), [Darktrace/Network](#), [Splunk Synthetic Monitoring](#), and [Mozilla Enterprise Defense Platform](#)
- ▶ Niche products have relatively low Satisfaction scores and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. Niche products include: [Logpoint](#), [Intezer](#), [Proofpoint Threat Response Auto-Pull](#), [TheHive](#), [Resolve](#), [Wazuh - The Open Source Security Platform](#), [Activu visibility](#), [D3 Security](#), [Cyber Triage](#), and [ASGARD Mangement System](#)



# Grid® Scores for Incident Response Software

The table below shows the Satisfaction and Market Presence scores that determine product placement on the Grid®. To learn more about each of the products, please see the profile section.

## Leaders

	# of Reviews	Satisfaction	Market Presence	G2 Score
<a href="#">KnowBe4 PhishER/PhishER Plus</a>	413	100	89	95
<a href="#">Dynatrace</a>	251	57	93	75
<a href="#">Datadog</a>	105	51	97	74
<a href="#">Tines</a>	84	86	58	72
<a href="#">Torq</a>	48	84	56	70
<a href="#">Cynet - All-in-One Cybersecurity Platform</a>	120	74	63	69
<a href="#">ServiceNow Security Operations</a>	20	60	76	68
<a href="#">Palo Alto Cortex XSIAM</a>	251	51	82	66
<a href="#">IBM Instana</a>	26	56	75	66
<a href="#">CYREBRO</a>	93	73	56	65
<a href="#">AlienVault USM (from AT&amp;T Cybersecurity)</a>	28	53	75	64
<a href="#">Resolver</a>	73	54	67	61
<a href="#">Barracuda Incident Response</a>	13	62	53	58
<a href="#">OneTrust Tech Risk &amp; Compliance</a>	28	51	58	54

(Grid® Scores for Incident Response Software continues on next page)

\* Products are ordered by G2 Score. Satisfaction score is used as a tiebreaker if two products have the same G2 Score.

# Grid® Scores for Incident Response Software (continued)

The table below shows the Satisfaction and Market Presence scores that determine product placement on the Grid®. To learn more about each of the products, please see the profile section.

## High Performers

	# of Reviews	Satisfaction	Market Presence	G2 Score
<a href="#">SpinOne</a>	27	75	41	58
<a href="#">UnderDefense MAXI</a>	13	74	33	54
<a href="#">Blumira Automated Detection &amp; Response</a>	59	63	38	50
<a href="#">Splunk On-Call</a>	15	55	39	47
<a href="#">Defendify All-In-One Cybersecurity® Solution</a>	28	69	20	44
<a href="#">SIRP</a>	22	71	10	41
<a href="#">DERDACK Enterprise Alert</a>	31	53	5	29

## Contenders

<a href="#">InsightIDR</a>	58	48	73	61
<a href="#">Sumo Logic</a>	108	37	73	55
<a href="#">Proofpoint Threat Defense</a>	16	39	58	48
<a href="#">LogRhythm SIEM</a>	87	39	51	45
<a href="#">Splunk SOAR (Security Orchestration, Automation and Response)</a>	24	24	61	43
<a href="#">Darktrace/Network</a>	14	15	69	42
<a href="#">Splunk Synthetic Monitoring</a>	11	22	59	40
<a href="#">Mozilla Enterprise Defense Platform</a>	10	14	56	35

(Grid® Scores for Incident Response Software continues on next page)

\* Products are ordered by G2 Score. Satisfaction score is used as a tiebreaker if two products have the same G2 Score.



# Grid® Scores for Incident Response Software (continued)

The table below shows the Satisfaction and Market Presence scores that determine product placement on the Grid®. To learn more about each of the products, please see the profile section.

## Niche

	# of Reviews	Satisfaction	Market Presence	G2 Score
Logpoint	43	50	42	46
Intezer	17	50	33	41
Proofpoint Threat Response Auto-Pull	24	27	49	38
TheHive	19	42	25	33
Resolve	30	32	34	33
Wazuh - The Open Source Security Platform	40	13	49	31
Activu vislability	12	45	16	31
D3 Security	63	27	34	31
Cyber Triage	15	14	21	17
ASGARD Mangement System	13	3	19	11

\* Products are ordered by G2 Score. Satisfaction score is used as a tiebreaker if two products have the same G2 Score.

# Grid® Methodology

## Grid® Rating Methodology

The Grid® represents the democratic voice of real software users, rather than the subjective opinion of one analyst. G2 rates products from the Incident Response category algorithmically based on data sourced from product reviews shared by G2 users and data sourced from third parties.

Technology buyers can use the Grid® to help them quickly select the best products for their businesses and to find peers with similar experiences. For sellers, media, investors, and analysts, the Grid® provides benchmarks for product comparison and market trend analysis.

## Grid® Scoring Methodology

The Grid® Report for Incident Response | Summer 2025 is based on reviews collected through May 27, 2025. We apply unique algorithms to this data to calculate Satisfaction (v4.0) and Market Presence (v7.0) scores for the Summer 2025 report quarter. To view the Incident Response Grid® with the most recent data, please visit the [Incident Response](#) page. For more details on Grid® Scoring, please view the [G2 Scoring Methodology here](#).

## Grid® Categorization Methodology

Making G2 research relevant and easy for people to use as they evaluate and select business software products is one of our most important goals. In support of that goal, organizing products and software companies in a well-defined structure that makes capturing, evaluating, and displaying reviews and other research in an orderly manner is a critical part of the research process.

To manage the process of categorizing the software products and the related reviews in the G2 community, G2 follows a publicly available [categorization methodology](#). All products appearing on the Grid® have passed through G2's categorization methodology and meet G2's category standards.

Many terms that appear regularly across G2 and are used to aid in product categorization warrant a definition to facilitate buyer understanding. These terms may be included within reviews from the G2 community or in executive summaries for products included on the Grid®. A [list of standard definitions](#) is available to G2 users to eliminate confusion and ease the buying process.

## Rating Changes and Dynamics

The ratings in this report are based on a snapshot of the user reviews and third-party data collected by G2 up through May 27, 2025. The ratings may change as the products are further developed, the sellers grow, and as additional opinions are shared by users. G2 updates the ratings on its website in real time as additional data is received, and this report will be updated as significant data is received. By improving their products and support and/or by having more satisfied customer voices heard, Contenders may become Leaders and Niche sellers may become High Performers.

*(Grid® Methodology continues on next page)*

\*\* Net Promoter, Net Promoter System, Net Promoter Score, NPS and the NPS-related emoticons are registered trademarks of Bain & Company, Inc., Fred Reichheld and Satmetrix Systems, Inc.



# Grid® Methodology (continued)

## Trust

Keeping our ratings unbiased is our top priority. G2 follows defined community guidelines to ensure privacy, and authenticity for users and reviews. For more details, please view the [G2 Community Guidelines here](#).

## Grid® Inclusion Criteria

All products in a G2 category that have at least 10 reviews from real users of the product are included on the Grid®. Inviting other users, such as colleagues and peers, to join G2 and share authentic product reviews will accelerate this process.

If a product is not yet listed on G2 and it fits the market definition above, then users are encouraged to [suggest its addition](#) to our [Incident Response category](#).

## Product Profiles

Product profiles and detailed charts are included for products with 10 or more reviews.

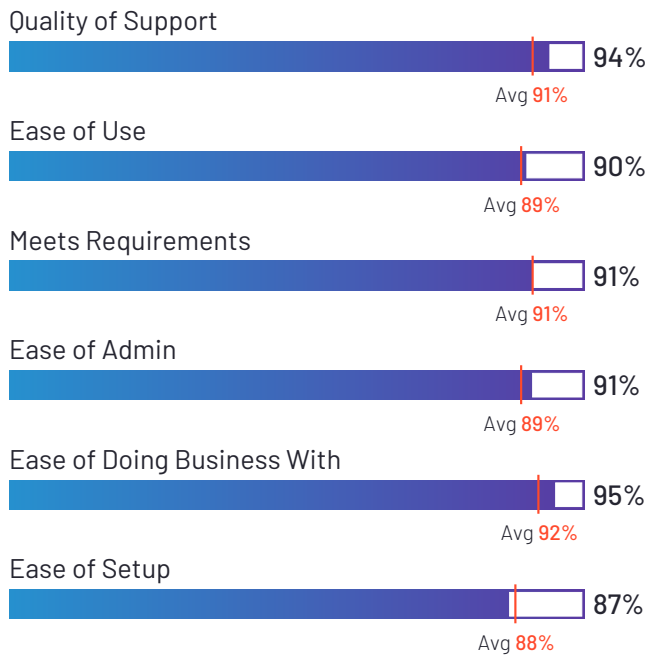


4.6 ★★★★★ (524)

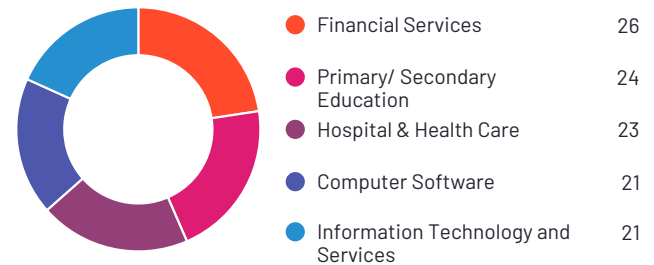


KnowBe4 PhishER/PhishER Plus has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. KnowBe4 PhishER/PhishER Plus received the highest Satisfaction score among products in Incident Response. 97% of users rated it 4 or 5 stars, 94% of users believe it is headed in the right direction, and users said they would be likely to recommend KnowBe4 PhishER/PhishER Plus at a rate of 91%. KnowBe4 PhishER/PhishER Plus is also in the Security Orchestration, Automation, and Response (SOAR) category.

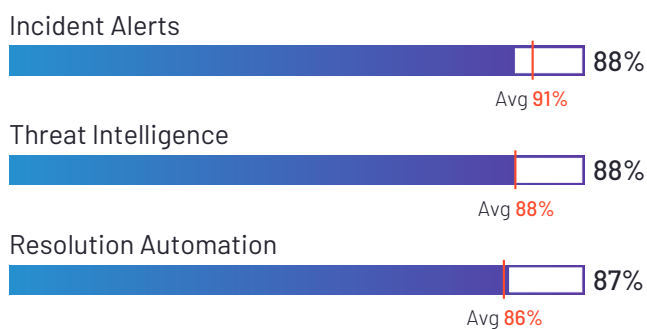
## Satisfaction Ratings



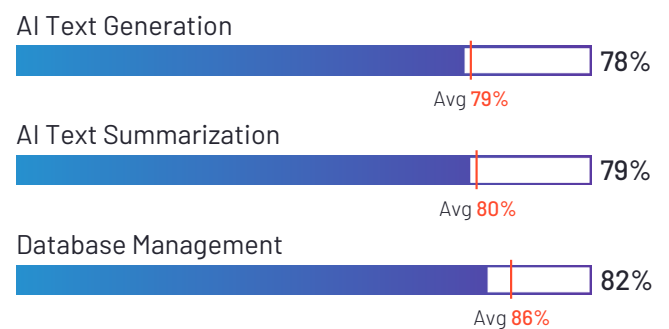
## Top Industries Represented



## Highest-Rated Features



## Lowest-Rated Features



**Ownership**  
KnowBe4, Inc.



**HQ Location**  
Clearwater, FL



**Year Founded**  
2010



**Employees (Listed On LinkedIn)**  
2,071



**Company Website**  
[knowbe4.com](https://knowbe4.com)





dynatrace

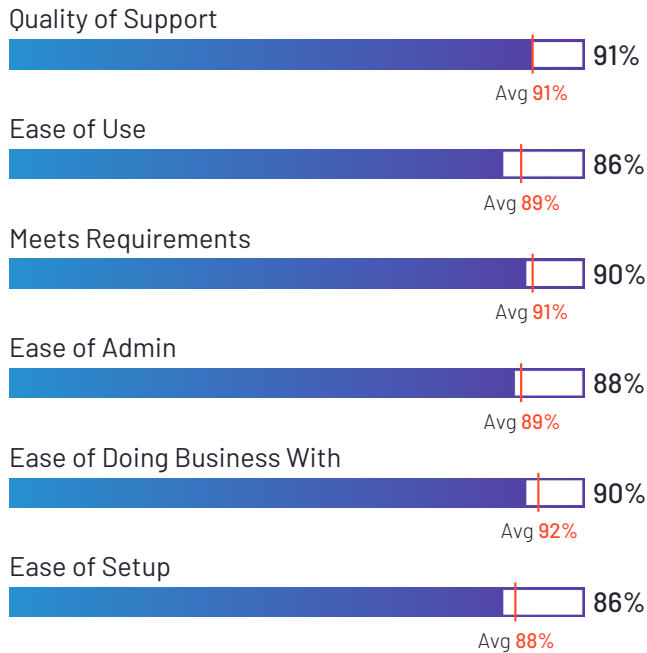
# Dynatrace

4.5 ★★★★★ (1,332)

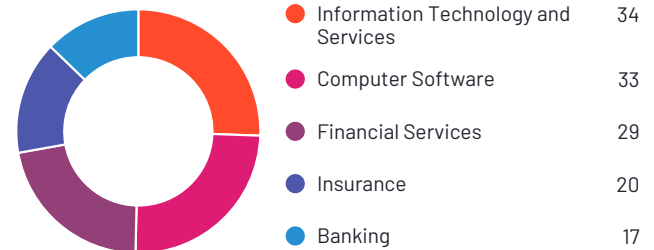


Dynatrace has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 97% of users rated it 4 or 5 stars, 92% of users believe it is headed in the right direction, and users said they would be likely to recommend Dynatrace at a rate of 92%. Dynatrace is also in the Observability Solution Suites, SAP Store, Enterprise Monitoring, Log Monitoring, AIOps Platforms, Database Monitoring, Digital Experience Monitoring (DEM), Website Monitoring, Cloud Infrastructure Monitoring, Runtime Application Self-Protection (RASP) Tools, ServiceNow Store Apps, Session Replay, IT Alerting, Container Monitoring, Log Analysis, Application Performance Monitoring (APM), Network Monitoring, and Bug Tracking categories.

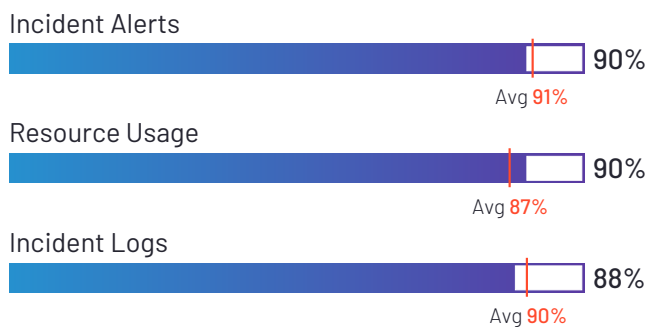
## Satisfaction Ratings



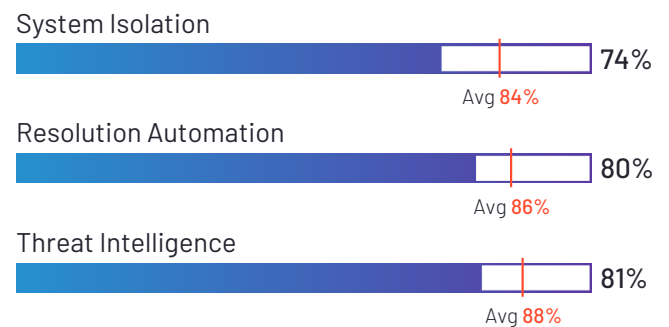
## Top Industries Represented



## Highest-Rated Features



## Lowest-Rated Features



**Ownership**  
Dynatrace



**HQ Location**  
Waltham, MA



**Year Founded**  
2005



**Employees (Listed On LinkedIn)**  
5,375



**Company Website**  
[dynatrace.com](https://dynatrace.com)



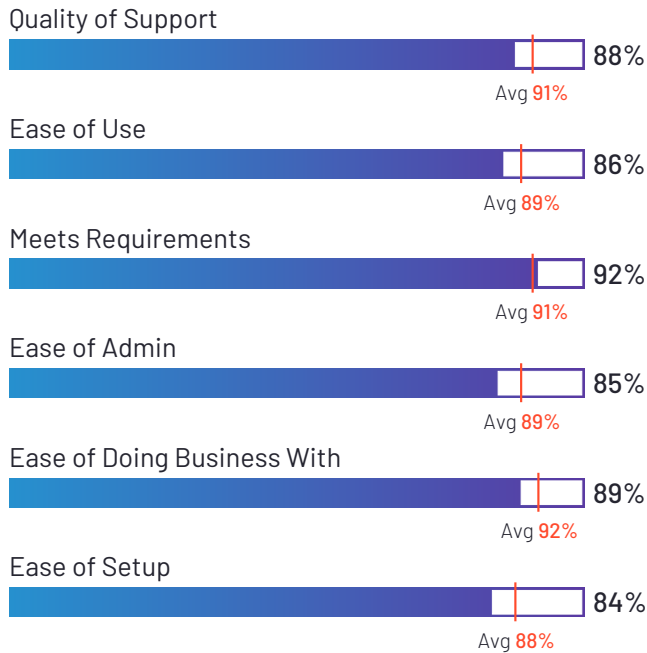
# Datadog

4.4 ★★★★★ (547)

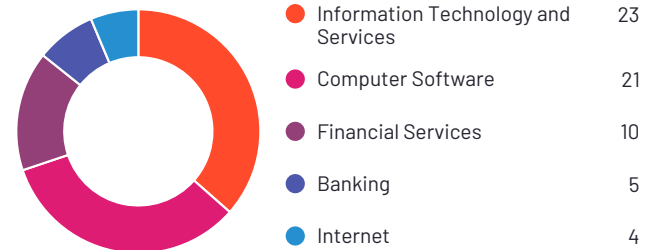


Datadog has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. Datadog has the largest Market Presence among products in Incident Response. 96% of users rated it 4 or 5 stars, 95% of users believe it is headed in the right direction, and users said they would be likely to recommend Datadog at a rate of 89%. Datadog is also in the Observability Pipeline, Observability Solution Suites, Enterprise Monitoring, Server Monitoring, Log Monitoring, AIOps Platforms, Network Traffic Analysis (NTA), Database Monitoring, IoT Device Management Platforms, IoT Analytics Platforms, Website Monitoring, Cloud Infrastructure Monitoring, IT Alerting, Container Monitoring, Log Analysis, Security Information and Event Management (SIEM), API Marketplace, Application Performance Monitoring (APM), Network Monitoring, and Cloud Cost Management categories.

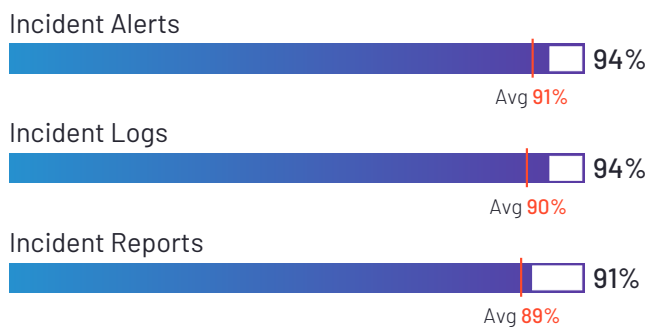
## Satisfaction Ratings



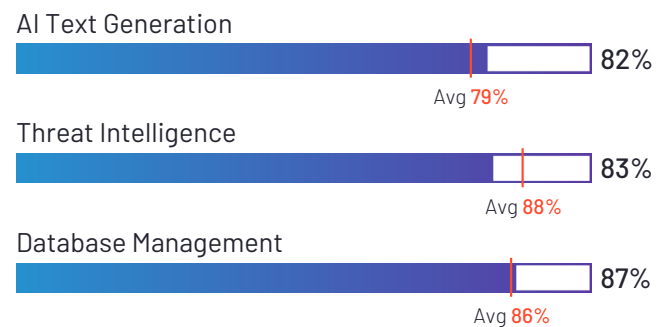
## Top Industries Represented



## Highest-Rated Features



## Lowest-Rated Features



**Ownership**  
Datadog



**HQ Location**  
New York



**Year Founded**  
2010



**Employees (Listed On LinkedIn)**  
8,820



**Company Website**  
[datadoghq.com](https://datadoghq.com)



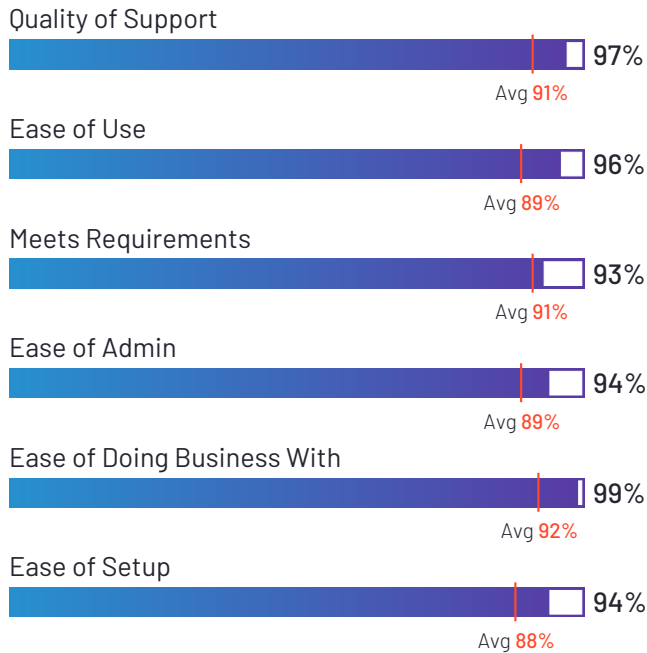
# Tines

4.8 ★★★★★ (253)

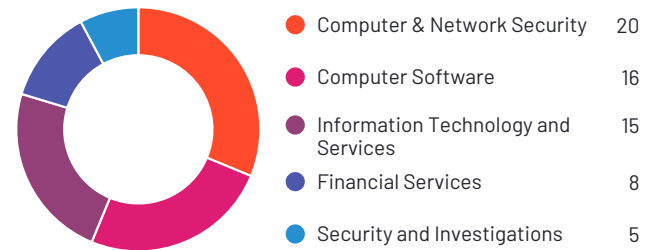


Tines has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 100% of users rated it 4 or 5 stars, 98% of users believe it is headed in the right direction, and users said they would be likely to recommend Tines at a rate of 96%. Tines is also in the Other Process Automation, Security Orchestration, Automation, and Response (SOAR), and iPaaS categories.

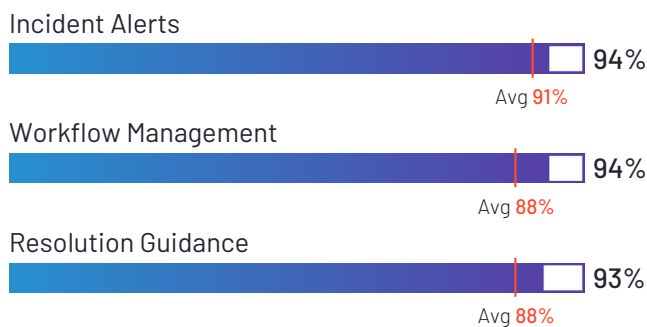
## Satisfaction Ratings



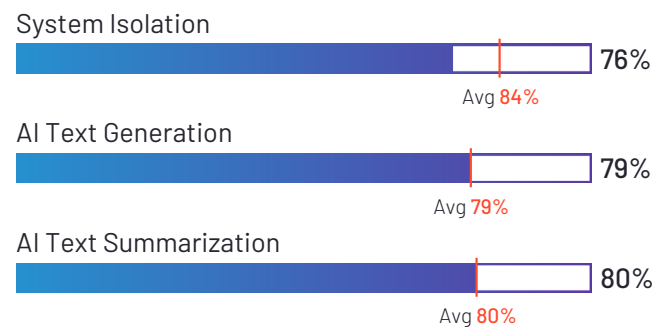
## Top Industries Represented



## Highest-Rated Features



## Lowest-Rated Features



**Ownership**  
Tines



**HQ Location**  
Dublin, IE



**Year Founded**  
2018



**Employees (Listed On LinkedIn)**  
403



**Company Website**  
[www.tines.com](http://www.tines.com)



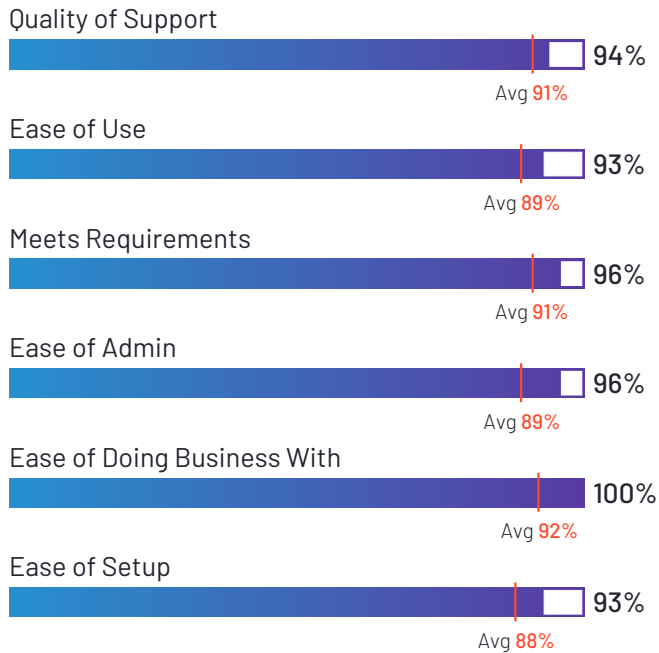
Torq

4.7 ★★★★★ (101)

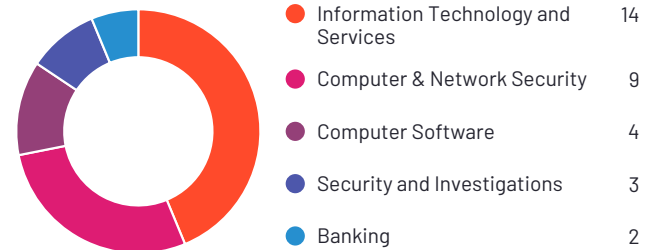


Torq has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Torq at a rate of 95%. Torq is also in the Security Orchestration, Automation, and Response (SOAR), Identity and Access Management (IAM), and Cloud Security Posture Management (CSPM) categories.

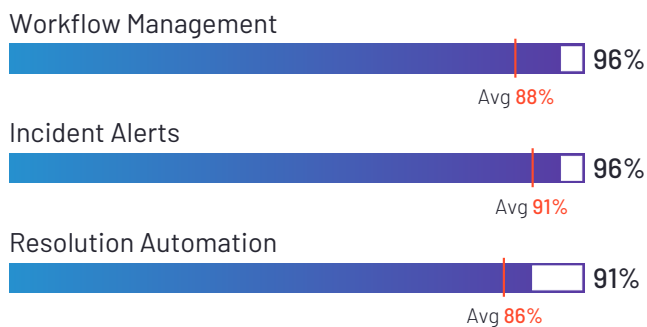
## Satisfaction Ratings



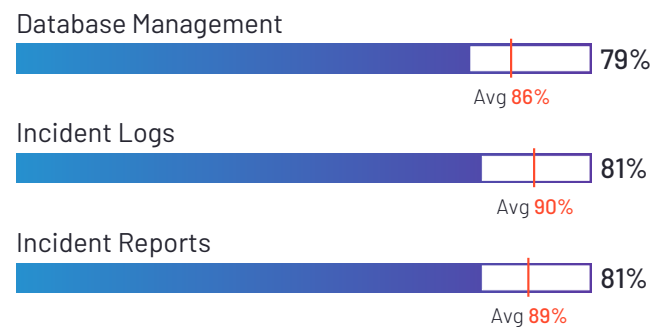
## Top Industries Represented



## Highest-Rated Features



## Lowest-Rated Features



Ownership  
torq



HQ Location  
New York, US



Year Founded  
2020



Employees (Listed  
On LinkedIn)  
286



Company Website  
[torq.io](https://torq.io)



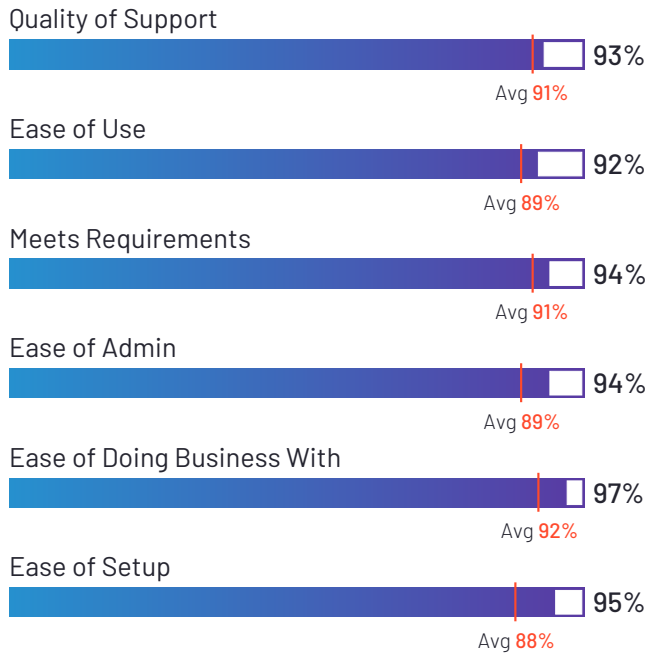
## Cynet - All-in-One Cybersecurity Platform

4.7 ★★★★★ (215)

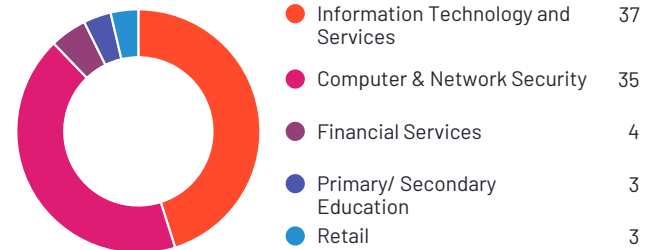


Cynet - All-in-One Cybersecurity Platform has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 99% of users rated it 4 or 5 stars, 96% of users believe it is headed in the right direction, and users said they would be likely to recommend Cynet - All-in-One Cybersecurity Platform at a rate of 95%. Cynet - All-in-One Cybersecurity Platform is also in the Extended Detection and Response (XDR) Platforms, Deception Technology, User and Entity Behavior Analytics (UEBA), Managed Detection and Response (MDR), Endpoint Protection Suites, Endpoint Management, Endpoint Detection & Response (EDR), Security Information and Event Management (SIEM), and SaaS Security Posture Management (SSPM) Solutions categories.

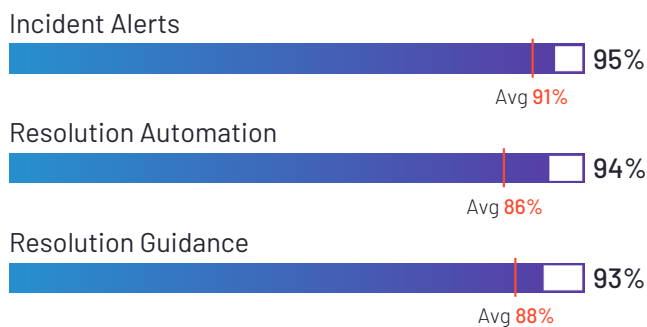
### Satisfaction Ratings



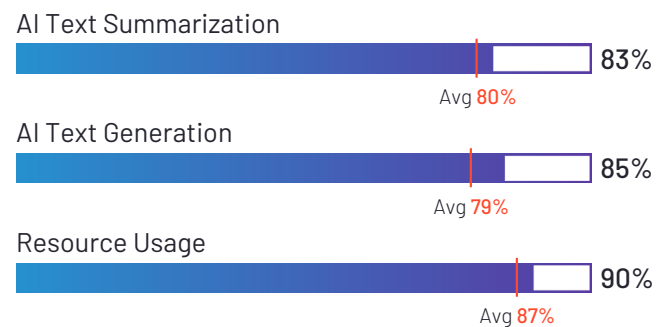
### Top Industries Represented



### Highest-Rated Features



### Lowest-Rated Features



**Ownership**  
Cynet



**HQ Location**  
Boston, MA



**Year Founded**  
2014



**Employees (Listed On LinkedIn)**  
266



**Company Website**  
[www.cynet.com](http://www.cynet.com)



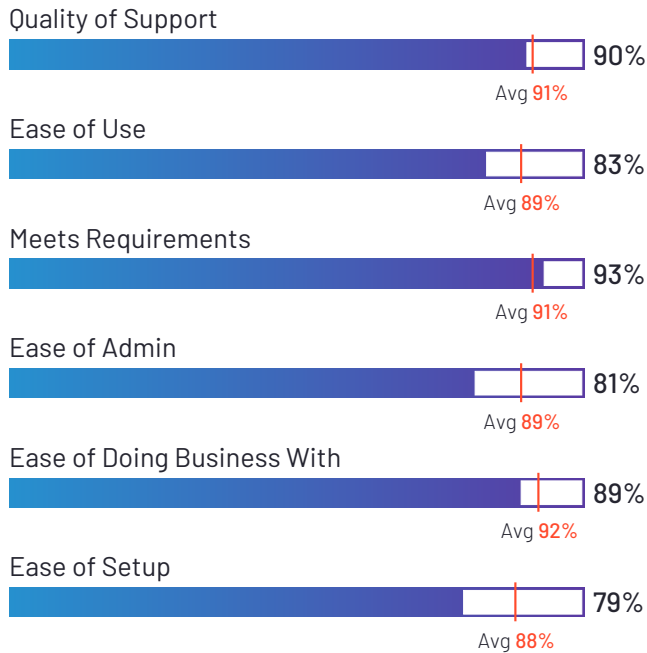
servicenow.

4.5 ★★★★★ (29)

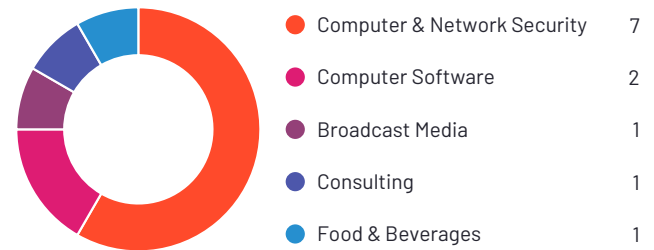


ServiceNow Security Operations has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 100% of users rated it 4 or 5 stars, 89% of users believe it is headed in the right direction, and users said they would be likely to recommend ServiceNow Security Operations at a rate of 88%. ServiceNow Security Operations is also in the Risk-Based Vulnerability Management, Security Orchestration, Automation, and Response (SOAR), and Threat Intelligence categories.

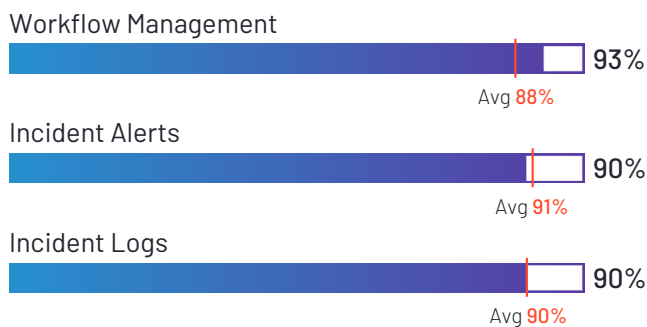
## Satisfaction Ratings



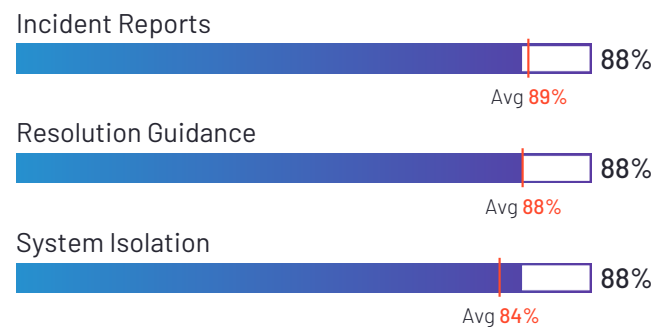
## Top Industries Represented



## Highest-Rated Features



## Lowest-Rated Features



**Ownership**  
ServiceNow



**HQ Location**  
Santa Clara, CA



**Year Founded**  
2004



**Employees (Listed On LinkedIn)**  
30,776



**Company Website**  
[servicenow.com](https://servicenow.com)



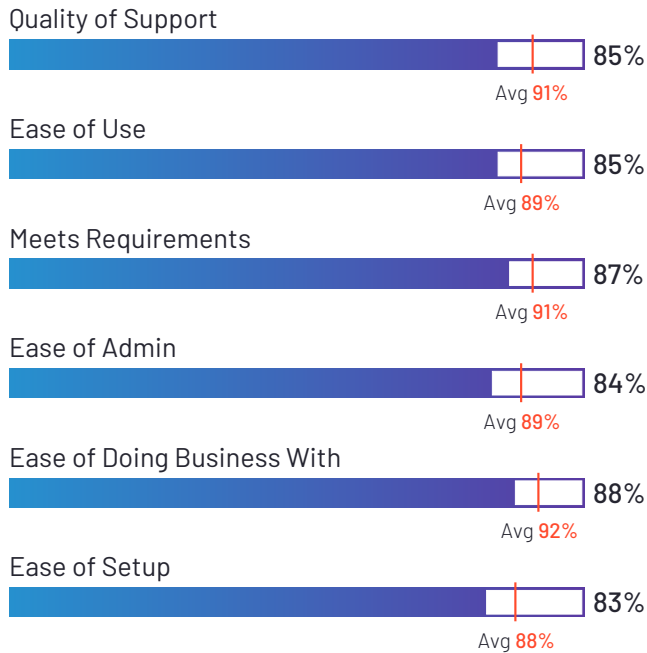
# Palo Alto Cortex XSIAM

4.3 ★★★★★ (474)

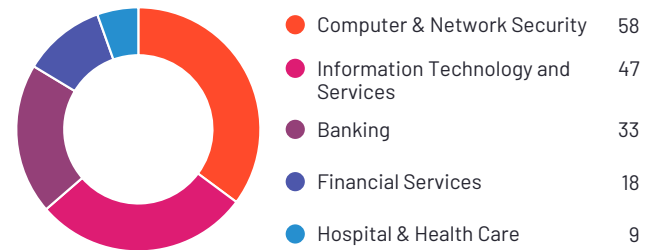


Palo Alto Cortex XSIAM has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 93% of users rated it 4 or 5 stars, 89% of users believe it is headed in the right direction, and users said they would be likely to recommend Palo Alto Cortex XSIAM at a rate of 87%. Palo Alto Cortex XSIAM is also in the Security Information and Event Management (SIEM), Cloud Security Monitoring and Analytics, User and Entity Behavior Analytics (UEBA), Digital Forensics, Network Traffic Analysis (NTA), Extended Detection and Response (XDR) Platforms, Security Orchestration, Automation, and Response (SOAR), Data Breach Notification, Endpoint Detection & Response (EDR), and Risk-Based Vulnerability Management categories.

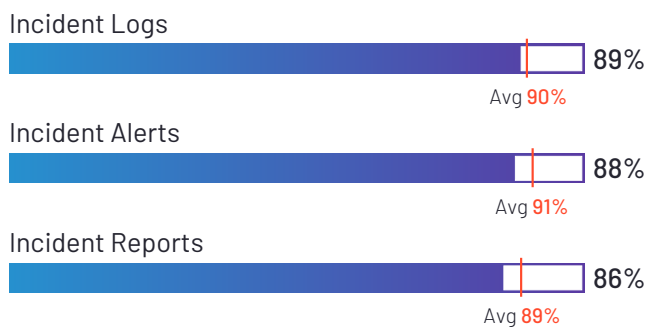
## Satisfaction Ratings



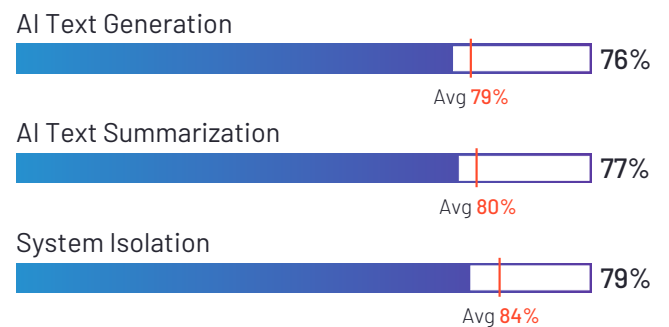
## Top Industries Represented



## Highest-Rated Features



## Lowest-Rated Features



**Ownership**  
Palo Alto Networks



**HQ Location**  
Santa Clara, CA



**Year Founded**  
2005



**Employees (Listed On LinkedIn)**  
17,221



**Company Website**  
[paloaltonetworks.com](https://paloaltonetworks.com)



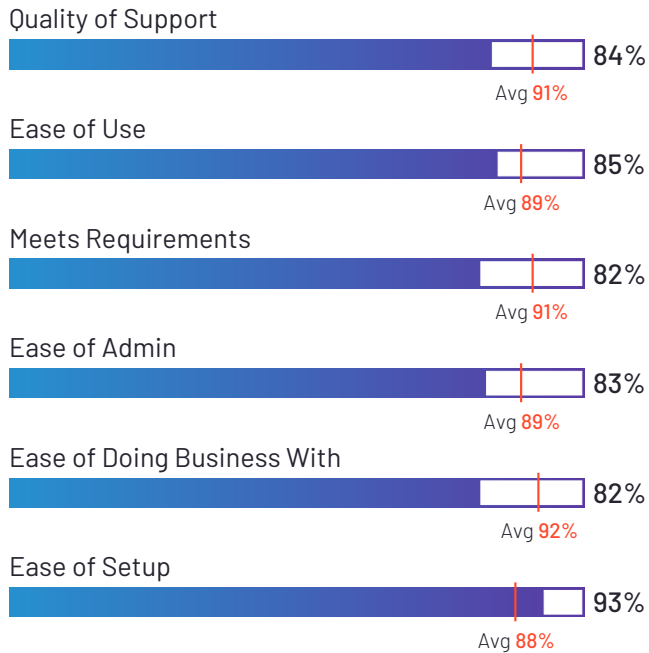
## IBM Instana

4.4 ★★★★★ (390)



IBM Instana has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 85% of users rated it 4 or 5 stars, 83% of users believe it is headed in the right direction, and users said they would be likely to recommend IBM Instana at a rate of 81%. IBM Instana is also in the Observability Solution Suites, Enterprise Monitoring, Hardware Monitoring, AIOps Platforms, Database Monitoring, Website Monitoring, Cloud Infrastructure Monitoring, IT Alerting, Container Monitoring, Application Performance Monitoring (APM), Log Monitoring, Digital Experience Monitoring (DEM), and Server Monitoring categories.

### Satisfaction Ratings



### Top Industries Represented



**Ownership**  
IBM



**HQ Location**  
Armonk, NY



**Year Founded**  
1911



**Employees (Listed On LinkedIn)**  
331,391



**Company Website**  
[www.ibm.com](http://www.ibm.com)



**CYREBRO**

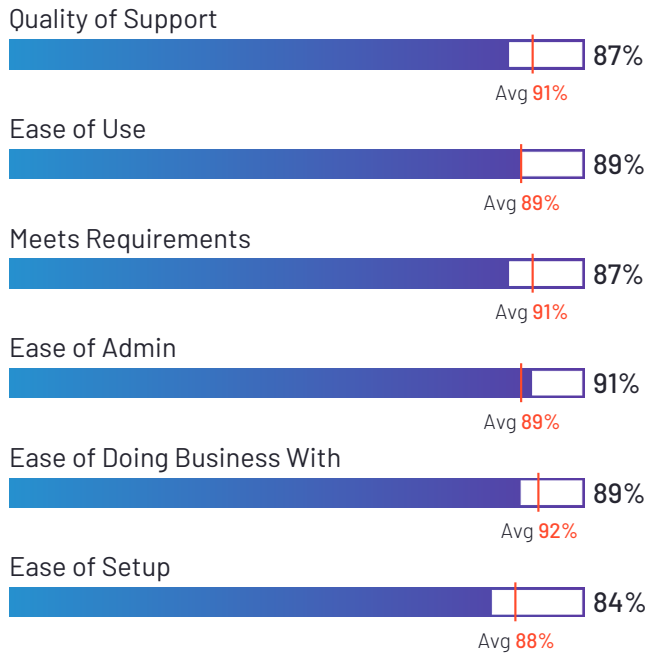
## CYREBRO

4.3 ★★★★★ (126)

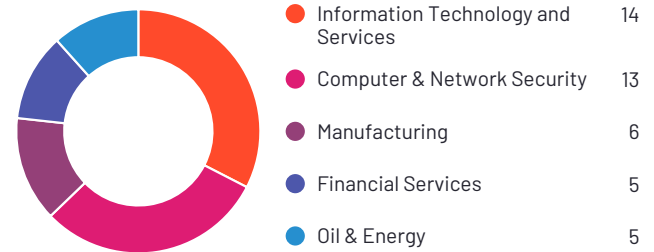


CYREBRO has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 90% of users rated it 4 or 5 stars, 91% of users believe it is headed in the right direction, and users said they would be likely to recommend CYREBRO at a rate of 88%. CYREBRO is also in the Managed Detection and Response (MDR) and Threat Intelligence categories.

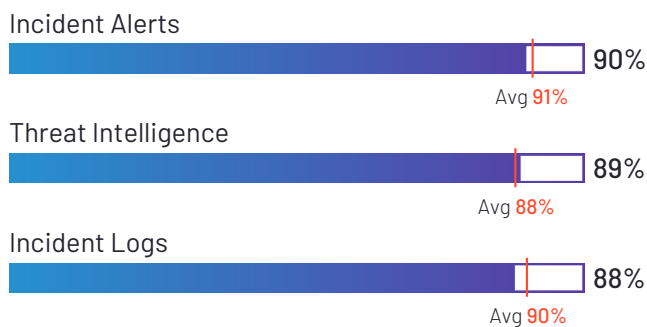
## Satisfaction Ratings



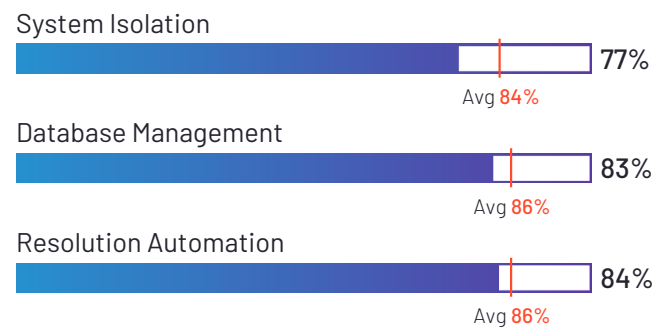
## Top Industries Represented



## Highest-Rated Features



## Lowest-Rated Features



**Ownership**  
CYREBRO



**HQ Location**  
Tel Aviv, IL



**Year Founded**  
2013



**Employees (Listed On LinkedIn)**  
99



**Company Website**  
[www.cyrebro.io](http://www.cyrebro.io)



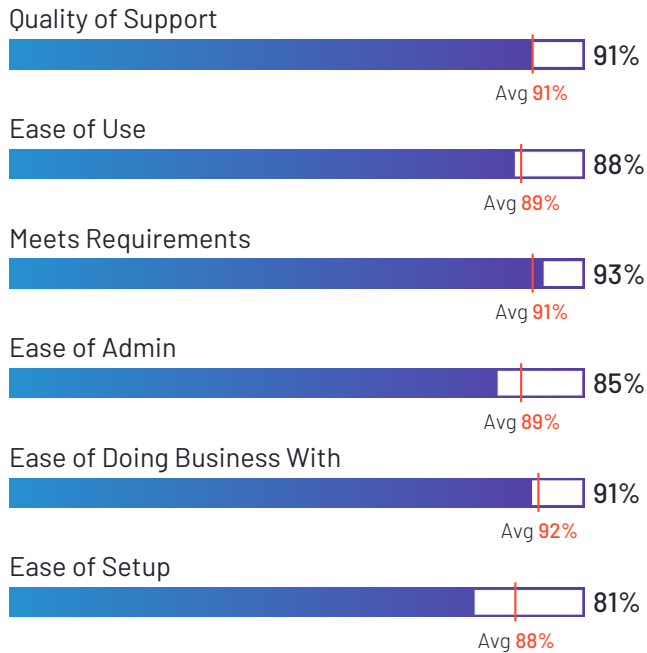
## AlienVault USM (from AT&T Cybersecurity)

4.4 ★★★★★ (113)

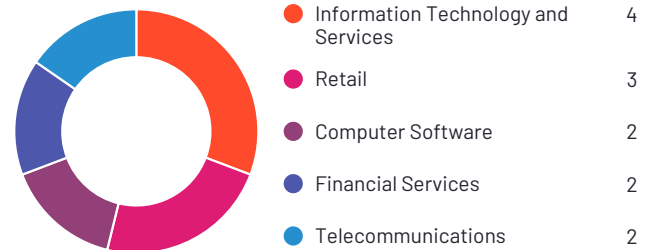


AlienVault USM (from AT&T Cybersecurity) has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 96% of users rated it 4 or 5 stars, 88% of users believe it is headed in the right direction, and users said they would be likely to recommend AlienVault USM (from AT&T Cybersecurity) at a rate of 91%. AlienVault USM (from AT&T Cybersecurity) is also in the Cloud Compliance, Intrusion Detection and Prevention Systems (IDPS), Vulnerability Scanner, and Security Information and Event Management (SIEM) categories.

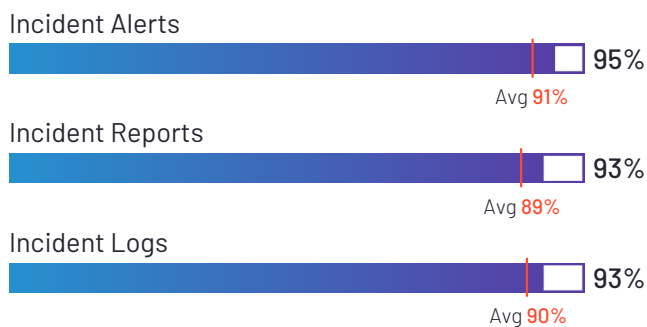
### Satisfaction Ratings



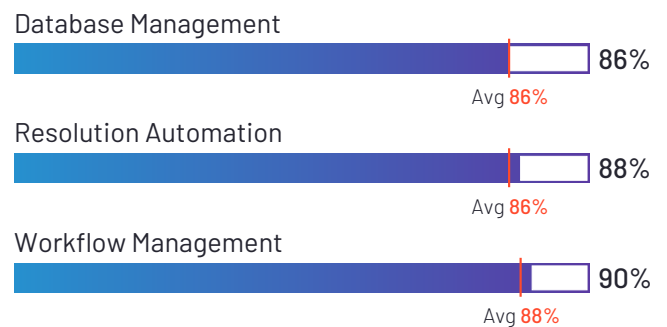
### Top Industries Represented



### Highest-Rated Features



### Lowest-Rated Features



Ownership  
AT&T



HQ Location  
Dallas, TX



Year Founded  
1876



Employees (Listed  
On LinkedIn)  
178,523



Company Website  
[www.att.com](http://www.att.com)



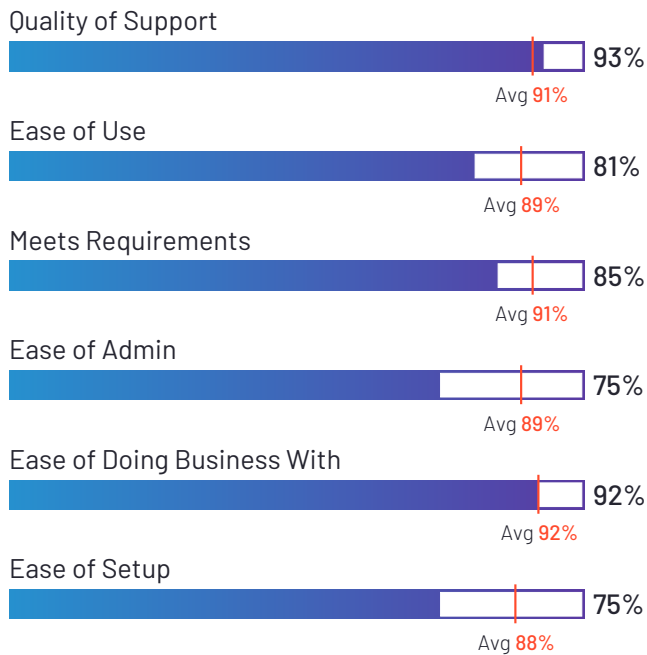
# Resolver

4.3 ★★★★★ (167)



Resolver has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 96% of users rated it 4 or 5 stars, 86% of users believe it is headed in the right direction, and users said they would be likely to recommend Resolver at a rate of 88%. Resolver is also in the Security Compliance, Protective Intelligence Platforms, Risk-Based Vulnerability Management, Investigation Management, Enterprise Risk Management (ERM), Operational Risk Management, Third Party & Supplier Risk Management, IT Risk Management, Audit Management, Physical Security, Threat Intelligence, and Content Moderation Tools categories.

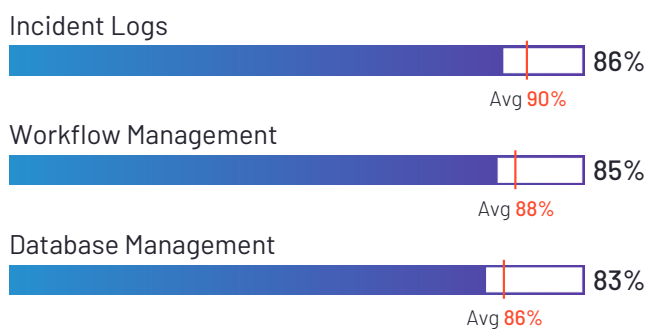
## Satisfaction Ratings



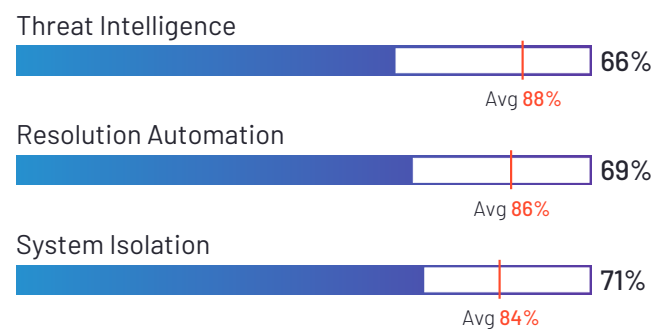
## Top Industries Represented



## Highest-Rated Features



## Lowest-Rated Features



**Ownership**  
Resolver



**HQ Location**  
Toronto, Canada



**Employees (Listed  
On LinkedIn)**  
436



**Company Website**  
[resolver.com](https://resolver.com)



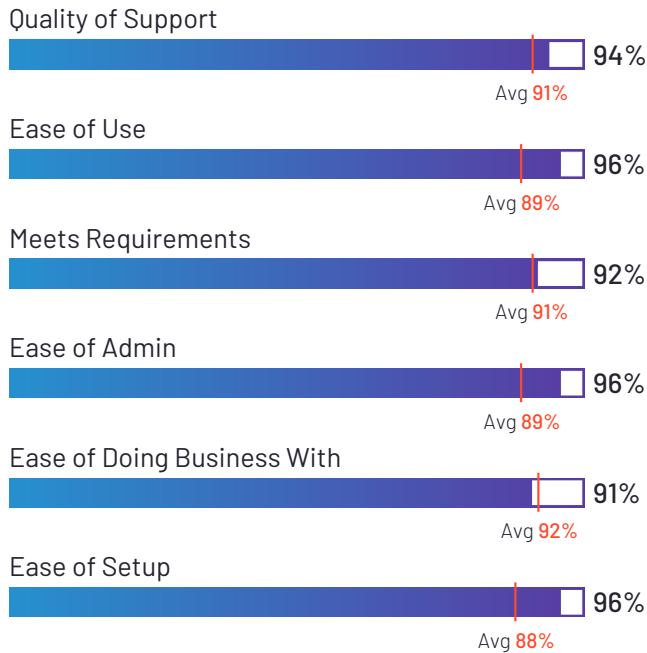
# Barracuda Incident Response

4.5 ★★★★★ (14)

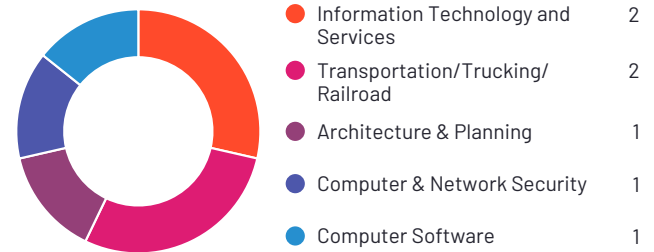


Barracuda Incident Response has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 92% of users rated it 4 or 5 stars, 91% of users believe it is headed in the right direction, and users said they would be likely to recommend Barracuda Incident Response at a rate of 90%. Barracuda Incident Response is also in the Security Orchestration, Automation, and Response (SOAR) category.

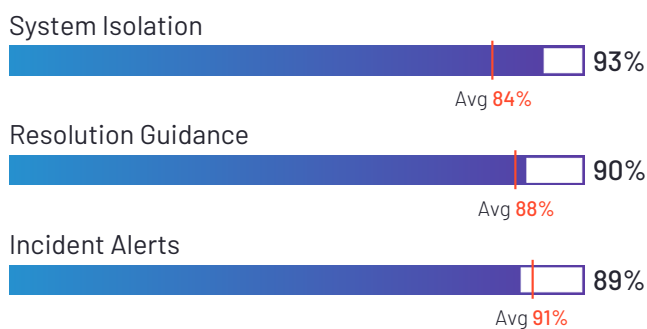
## Satisfaction Ratings



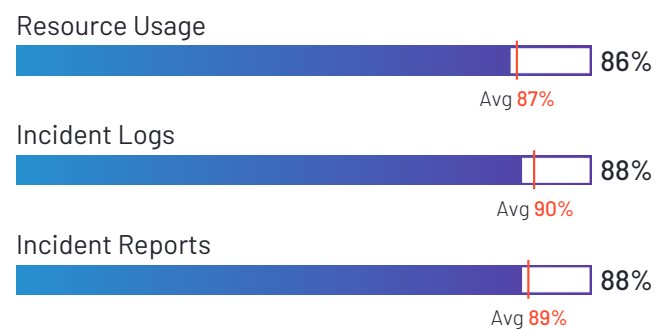
## Top Industries Represented



## Highest-Rated Features



## Lowest-Rated Features



**Ownership**  
Barracuda



**HQ Location**  
Campbell, CA



**Year Founded**  
2002



**Employees (Listed On LinkedIn)**  
2,135



**Company Website**  
[barracuda.com](https://barracuda.com)

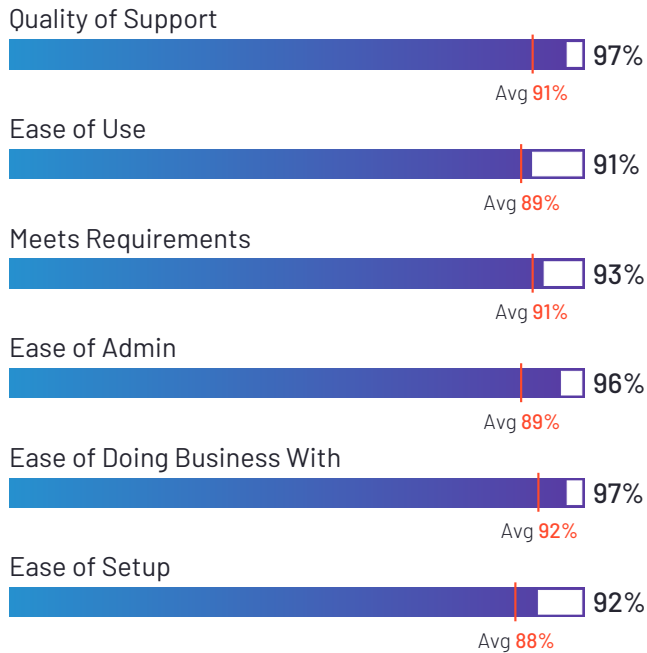
onetrust

4.5 ★★★★★ (102)



OneTrust Tech Risk & Compliance has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 100% of users rated it 4 or 5 stars, 93% of users believe it is headed in the right direction, and users said they would be likely to recommend OneTrust Tech Risk & Compliance at a rate of 94%. OneTrust Tech Risk & Compliance is also in the Security Compliance, Vendor Security and Privacy Assessment, Enterprise Risk Management (ERM), Policy Management, and IT Risk Management categories.

## Satisfaction Ratings



## Top Industries Represented



## Highest-Rated Features



## Lowest-Rated Features



**Ownership**  
OneTrust



**HQ Location**  
Atlanta, Georgia



**Year Founded**  
2016



**Employees (Listed  
On LinkedIn)**  
2,567



**Company Website**  
[onetrust.com](https://onetrust.com)



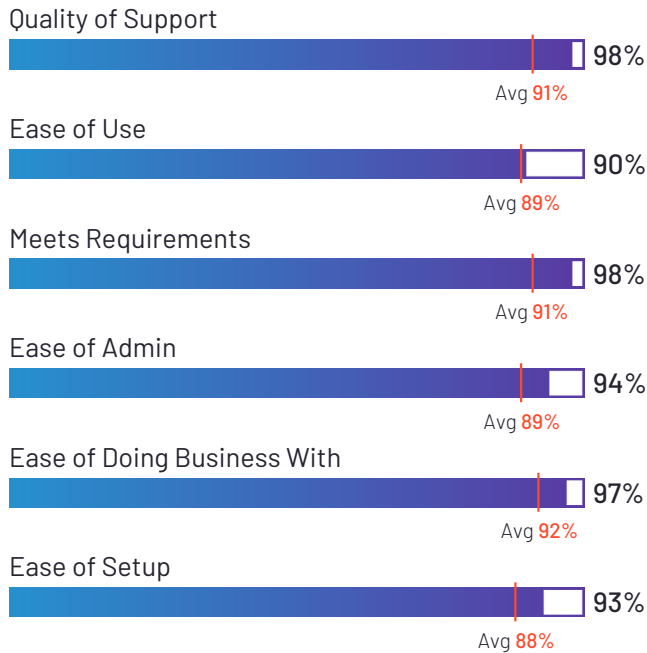
## SpinOne

4.8 ★★★★★ (86)

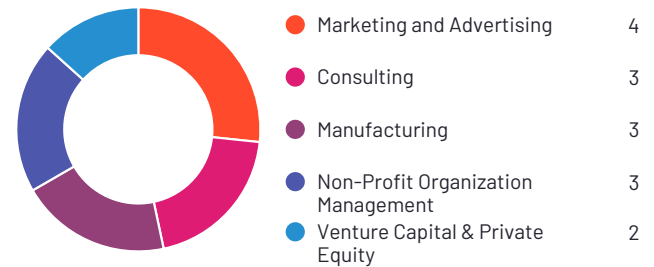


SpinOne has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend SpinOne at a rate of 97%. SpinOne is also in the SaaS Security Posture Management (SSPM) Solutions, Cloud File Security, Cloud Data Security, Data Loss Prevention (DLP), and SaaS Backup categories.

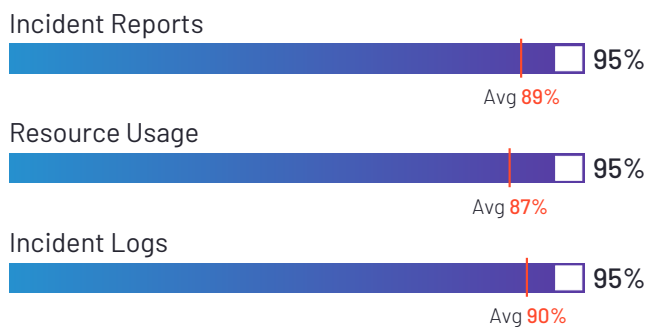
### Satisfaction Ratings



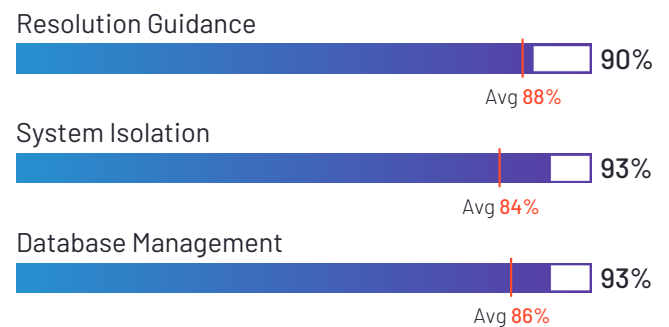
### Top Industries Represented



### Highest-Rated Features



### Lowest-Rated Features



**Ownership**  
SpinAI



**HQ Location**  
Palo Alto, California



**Year Founded**  
2017



**Employees (Listed On LinkedIn)**  
89



**Company Website**  
[spin.ai](https://spin.ai)



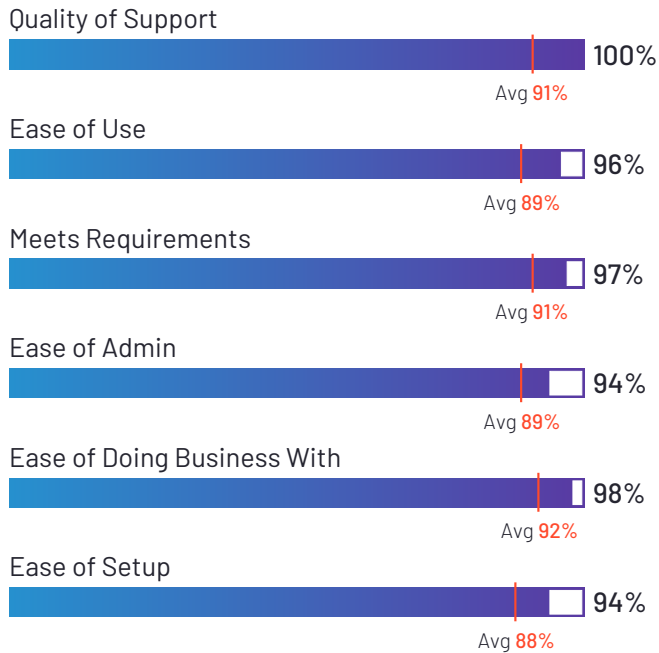
## UnderDefense MAXI

4.8 ★★★★★ (26)

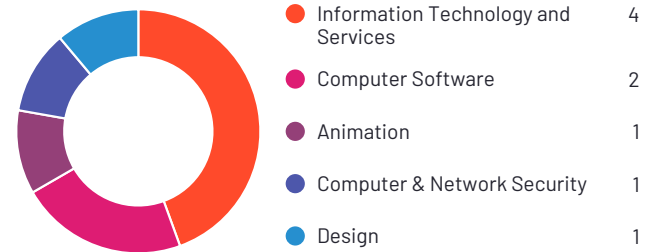


UnderDefense MAXI has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend UnderDefense MAXI at a rate of 95%. UnderDefense MAXI is also in the Managed Detection and Response (MDR) category.

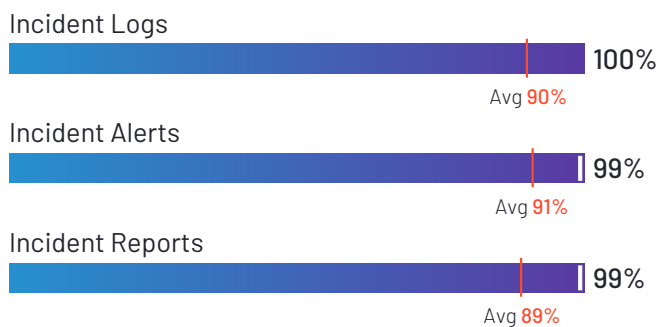
### Satisfaction Ratings



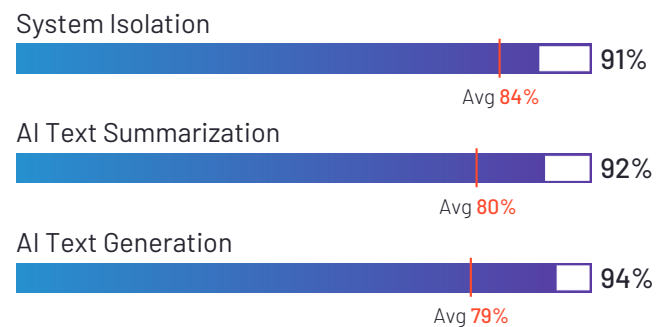
### Top Industries Represented



### Highest-Rated Features



### Lowest-Rated Features



**Ownership**  
UnderDefense



**HQ Location**  
New York, NY



**Year Founded**  
2017



**Employees (Listed On LinkedIn)**  
112



**Company Website**  
[underdefense.com](https://underdefense.com)



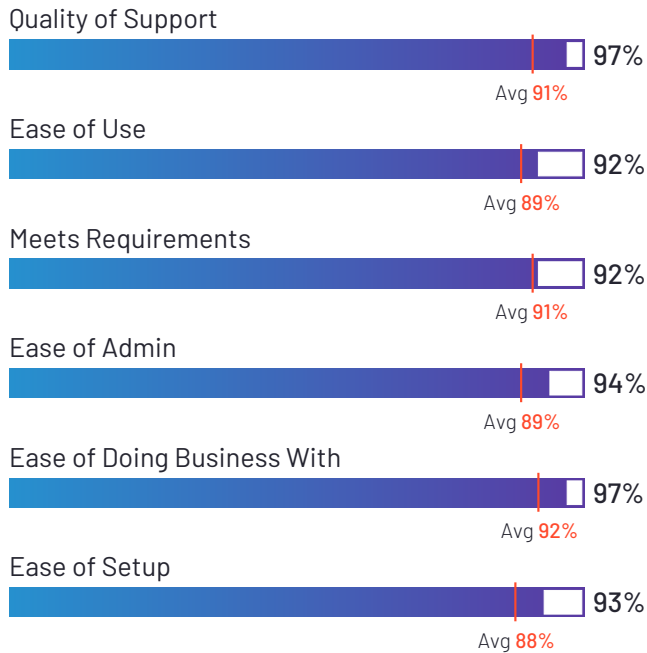
## Blumira

4.6 ★★★★★ (117)

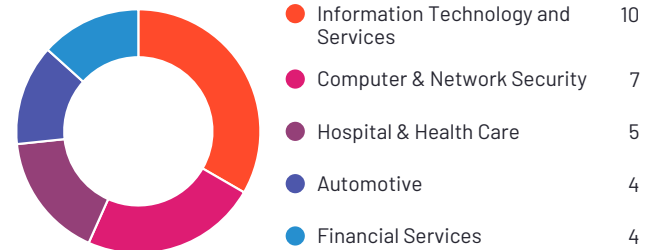


Blumira Automated Detection & Response has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Blumira Automated Detection & Response at a rate of 95%. Blumira Automated Detection & Response is also in the Network Detection and Response (NDR), Cloud Security Monitoring and Analytics, Security Orchestration, Automation, and Response (SOAR), Log Monitoring, Managed Detection and Response (MDR), Intrusion Detection and Prevention Systems (IDPS), Cloud Infrastructure Monitoring, Security Information and Event Management (SIEM), and Extended Detection and Response (XDR) Platforms categories.

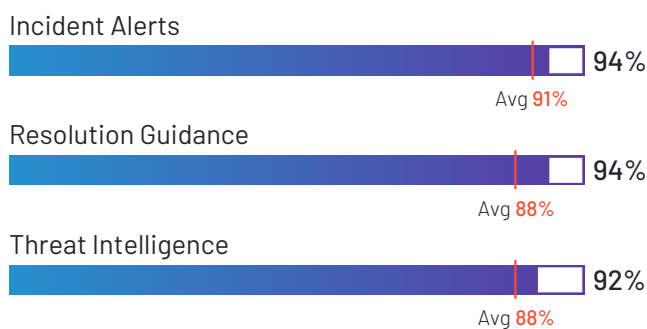
### Satisfaction Ratings



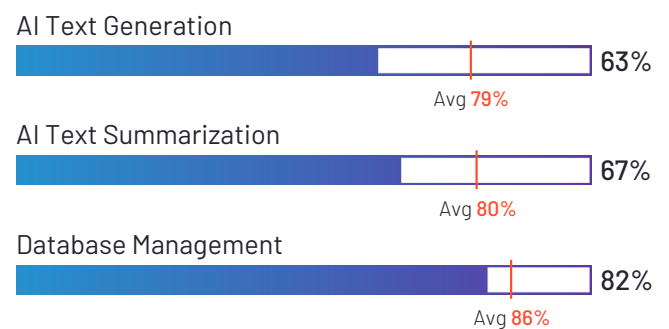
### Top Industries Represented



### Highest-Rated Features



### Lowest-Rated Features



**Ownership**  
Blumira



**HQ Location**  
Ann Arbor, Michigan



**Year Founded**  
2018



**Employees (Listed On LinkedIn)**  
67



**Company Website**  
[blumira.com](https://blumira.com)



splunk&gt;

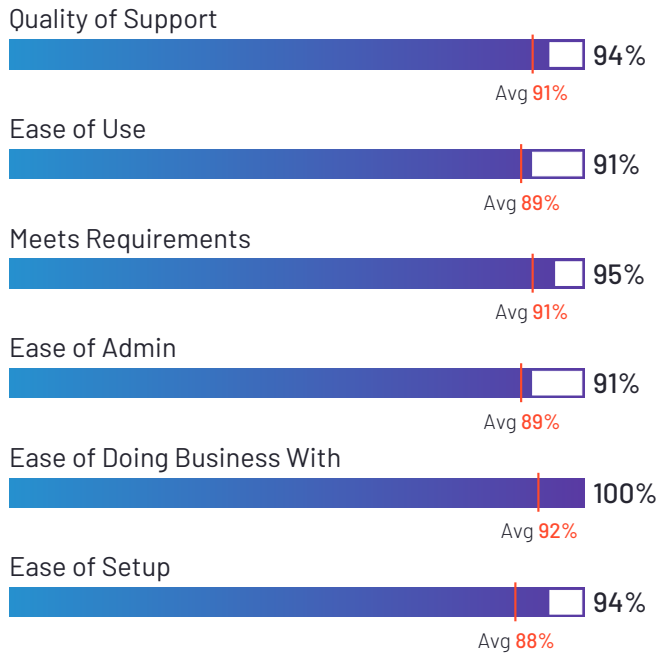
## Splunk On-Call

4.6 ★★★★★ (50)

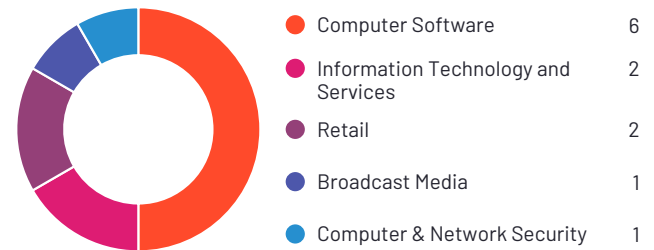


Splunk On-Call has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 93% of users believe it is headed in the right direction, and users said they would be likely to recommend Splunk On-Call at a rate of 95%. Splunk On-Call is also in the IT Alerting and Incident Management categories.

### Satisfaction Ratings



### Top Industries Represented



**Ownership**  
Cisco



**HQ Location**  
San Jose, CA



**Year Founded**  
1984



**Employees (Listed On LinkedIn)**  
95,057



**Company Website**  
[www.cisco.com](http://www.cisco.com)

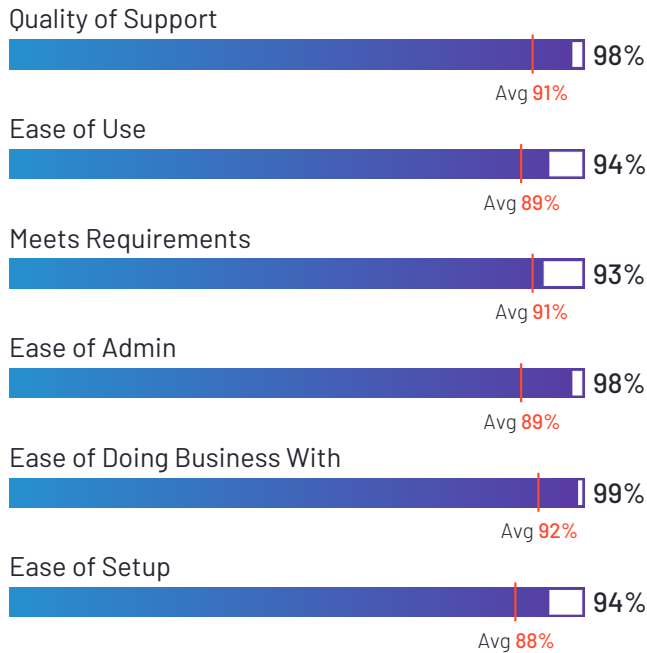
DEFENDIFY

4.7 ★★★★★ (57)

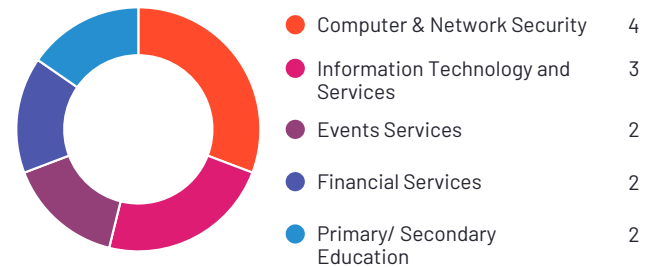


Defendify All-In-One Cybersecurity® Solution has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 94% of users believe it is headed in the right direction, and users said they would be likely to recommend Defendify All-In-One Cybersecurity® Solution at a rate of 96%. Defendify All-In-One Cybersecurity® Solution is also in the Dark Web Monitoring, Breach and Attack Simulation (BAS), Managed Detection and Response (MDR), Penetration Testing, Website Security, Vulnerability Scanner, Security Awareness Training, Threat Intelligence, and Vulnerability Management categories.

## Satisfaction Ratings



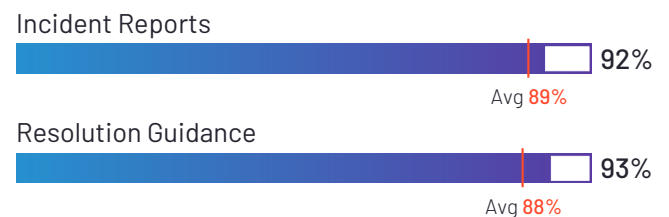
## Top Industries Represented



## Highest-Rated Features



## Lowest-Rated Features



**Ownership**  
Defendify



**HQ Location**  
Portland, Maine



**Year Founded**  
2017



**Employees (Listed On LinkedIn)**  
34



**Company Website**  
[defendify.com](https://defendify.com)



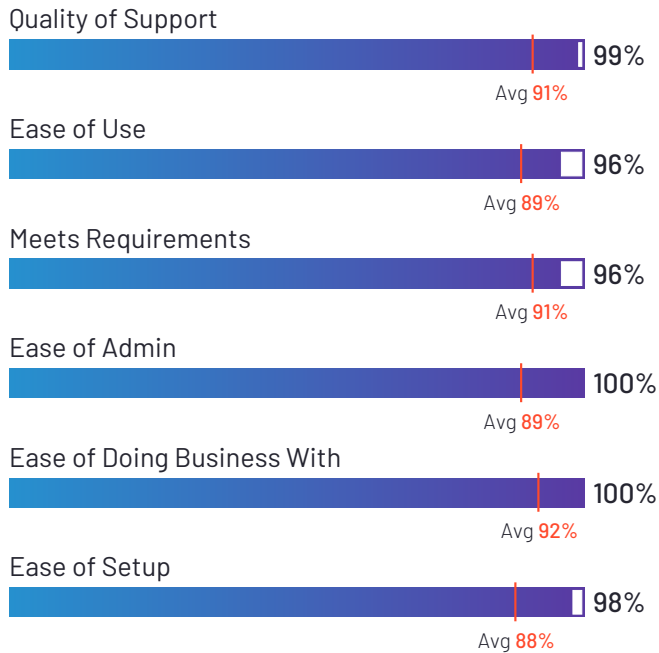
## SIRP

4.7 ★★★★★ (27)

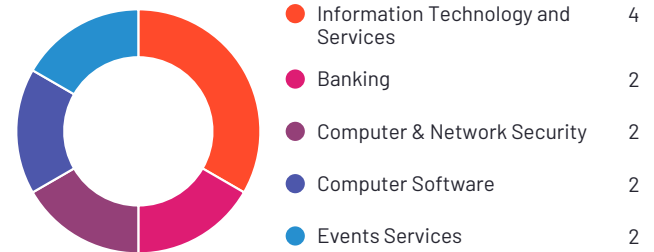


SIRP has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 95% of users rated it 4 or 5 stars, 90% of users believe it is headed in the right direction, and users said they would be likely to recommend SIRP at a rate of 94%. SIRP is also in the Threat Intelligence and Security Orchestration, Automation, and Response (SOAR) categories.

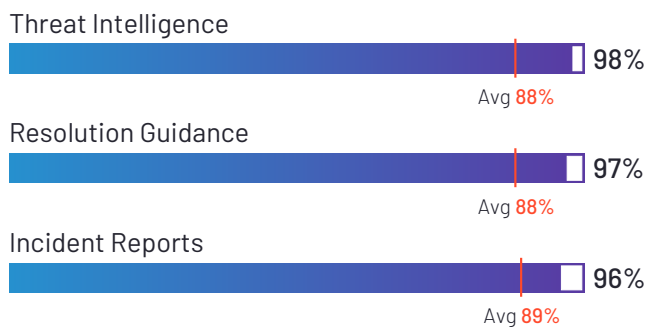
## Satisfaction Ratings



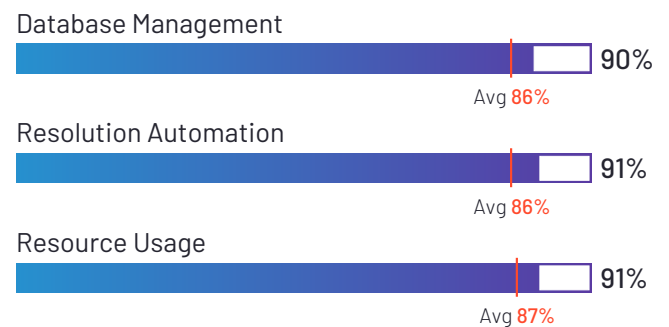
## Top Industries Represented



## Highest-Rated Features



## Lowest-Rated Features



Ownership  
SIRP



HQ Location  
London



Year Founded  
2017



Employees (Listed  
On LinkedIn)  
39



Company Website  
[www.sirp.io](http://www.sirp.io)



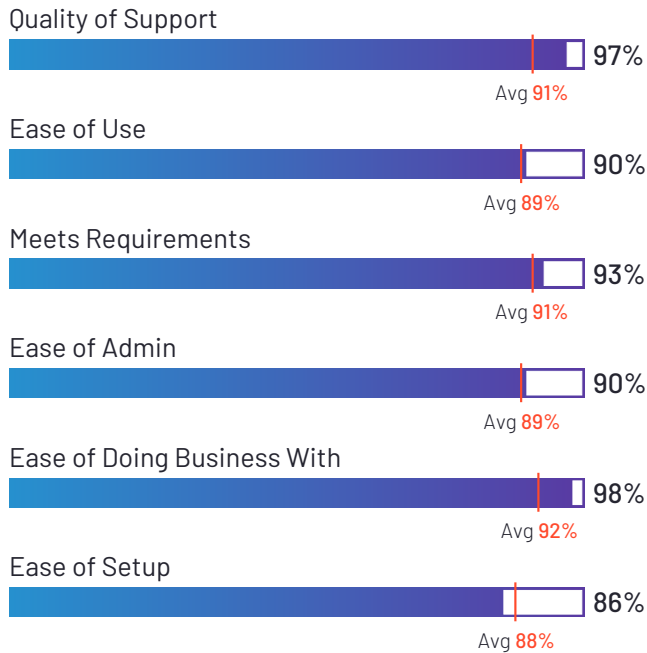
## DERDACK Enterprise Alert

4.8 ★★★★★ (49)

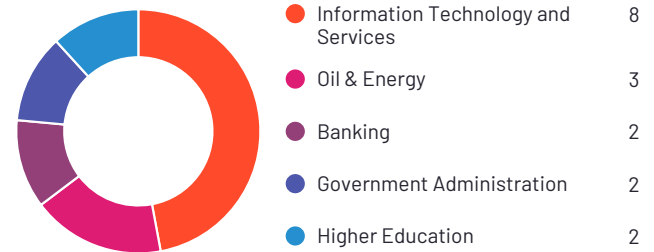


DERDACK Enterprise Alert has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend DERDACK Enterprise Alert at a rate of 97%. DERDACK Enterprise Alert is also in the Incident Management and IT Alerting categories.

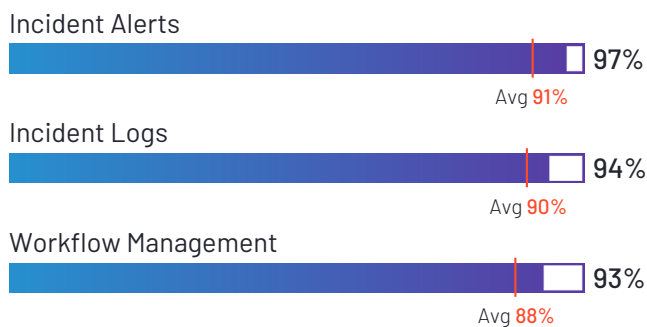
### Satisfaction Ratings



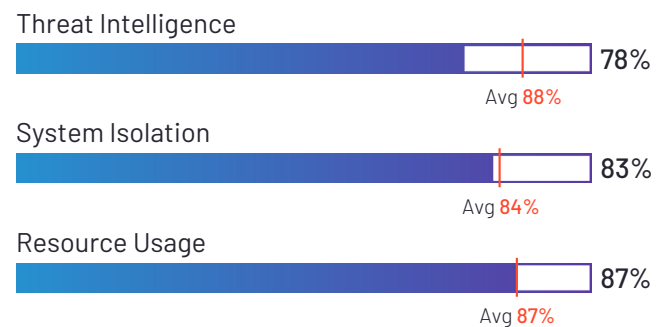
### Top Industries Represented



### Highest-Rated Features



### Lowest-Rated Features



**Ownership**  
Derdack



**HQ Location**  
Potsdam, Germany



**Year Founded**  
1999



**Employees (Listed On LinkedIn)**  
31



**Company Website**  
[derdack.com](https://derdack.com)

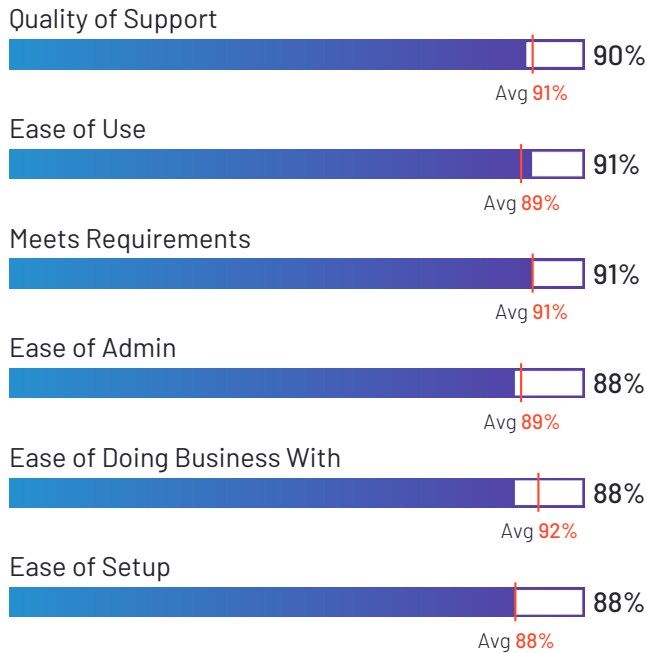


## InsightIDR

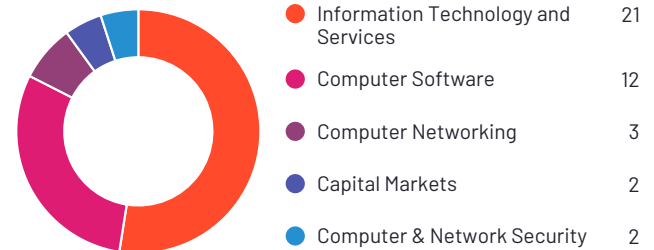
4.4 ★★★★★ (69)

InsightIDR has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 97% of users rated it 4 or 5 stars, 89% of users believe it is headed in the right direction, and users said they would be likely to recommend InsightIDR at a rate of 88%. InsightIDR is also in the Network Detection and Response (NDR), User and Entity Behavior Analytics (UEBA), Network Traffic Analysis (NTA), Security Information and Event Management (SIEM), and Extended Detection and Response (XDR) Platforms categories.

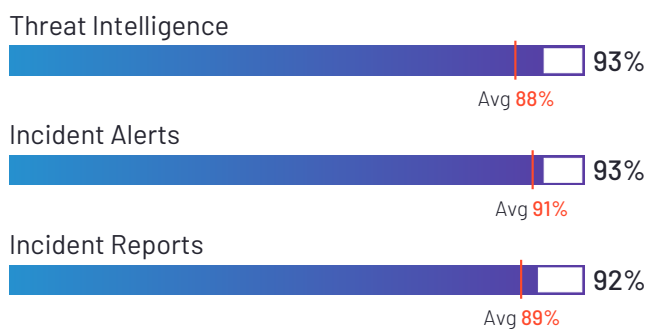
### Satisfaction Ratings



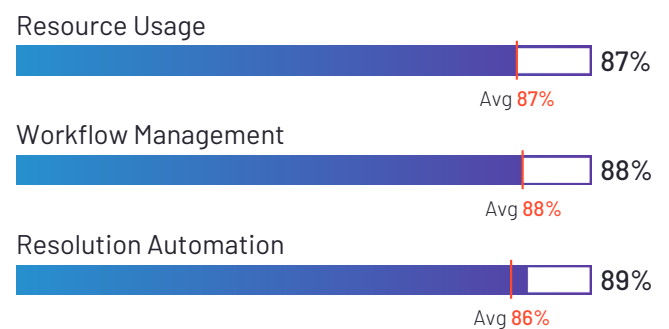
### Top Industries Represented



### Highest-Rated Features



### Lowest-Rated Features



Ownership  
Rapid7



HQ Location  
Boston, MA



Year Founded  
2000



Employees (Listed  
On LinkedIn)  
3,075



Company Website  
[www.rapid7.com](http://www.rapid7.com)

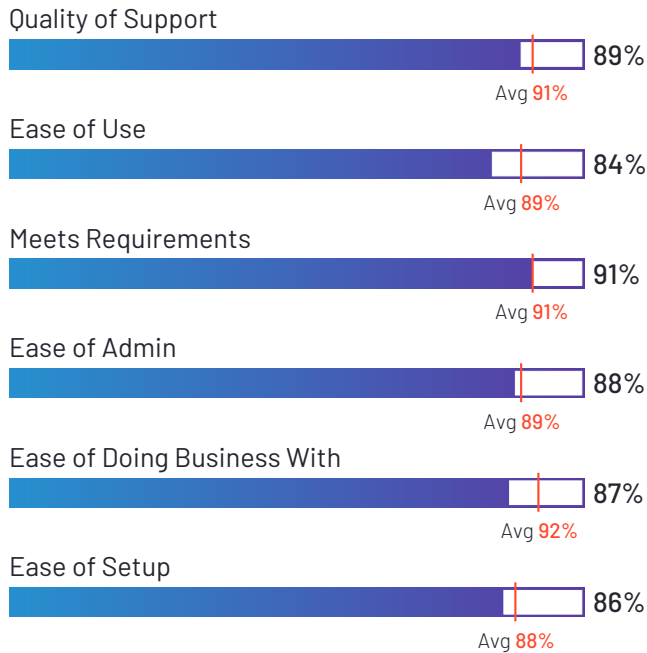


# Sumo Logic

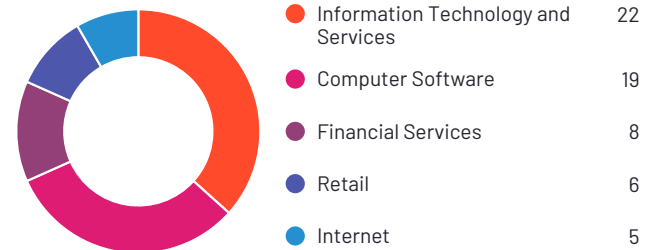
4.3 ★★★★★ (339)

Sumo Logic has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 96% of users rated it 4 or 5 stars, 87% of users believe it is headed in the right direction, and users said they would be likely to recommend Sumo Logic at a rate of 88%. Sumo Logic is also in the Cloud Security Monitoring and Analytics, Log Monitoring, Cloud Infrastructure Monitoring, Container Monitoring, Log Analysis, Security Information and Event Management (SIEM), Application Performance Monitoring (APM), Security Orchestration, Automation, and Response (SOAR), and Observability Solution Suites categories.

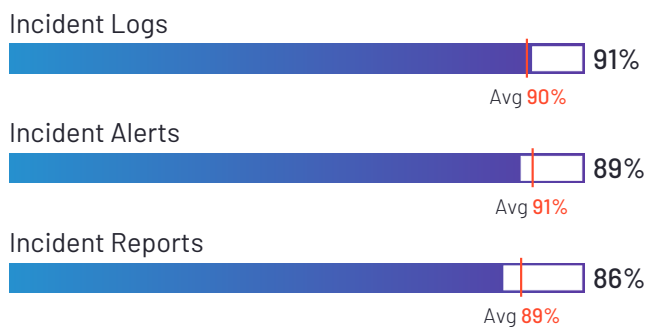
## Satisfaction Ratings



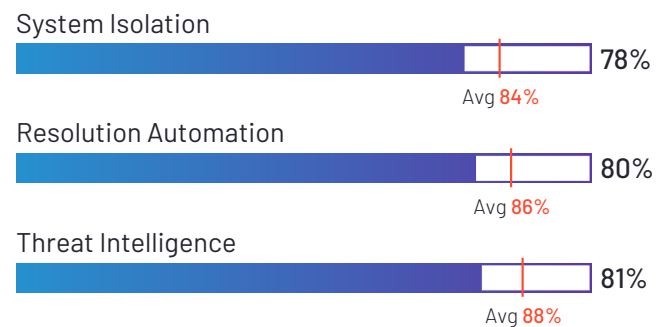
## Top Industries Represented



## Highest-Rated Features



## Lowest-Rated Features



**Ownership**  
Sumo Logic



**HQ Location**  
Redwood City, CA



**Year Founded**  
2010



**Employees (Listed On LinkedIn)**  
935



**Company Website**  
[sumologic.com](https://sumologic.com)

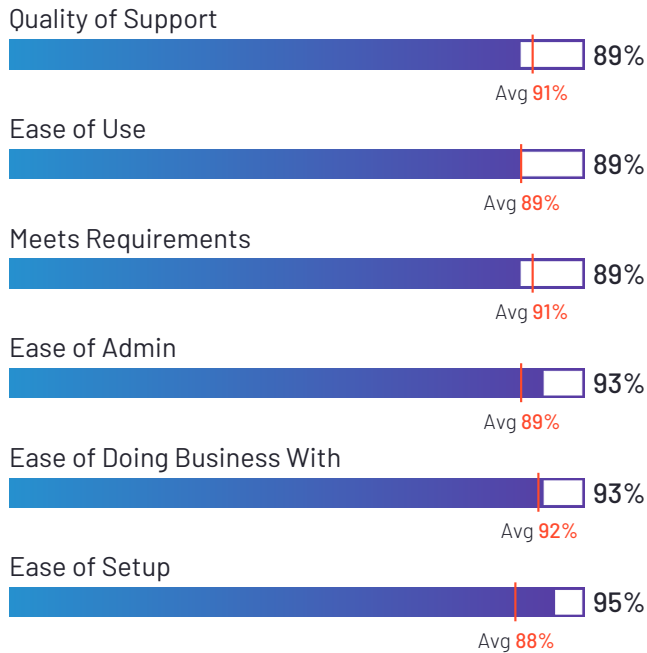


# Proofpoint Threat Response

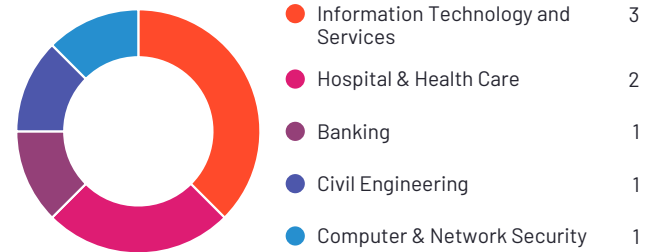
4.6 ★★★★★ (17)

Proofpoint Threat Response has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 86% of users believe it is headed in the right direction, and users said they would be likely to recommend Proofpoint Threat Defense at a rate of 91%. Proofpoint Threat Defense is also in the Security Orchestration, Automation, and Response (SOAR) category.

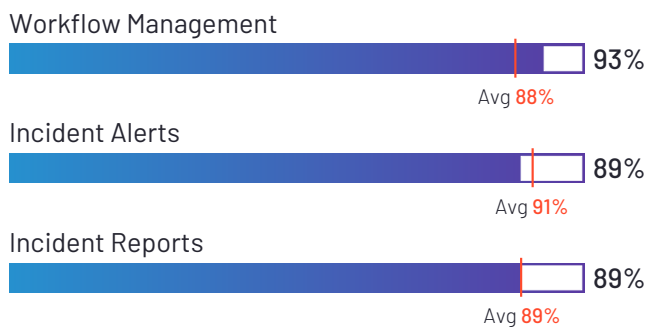
## Satisfaction Ratings



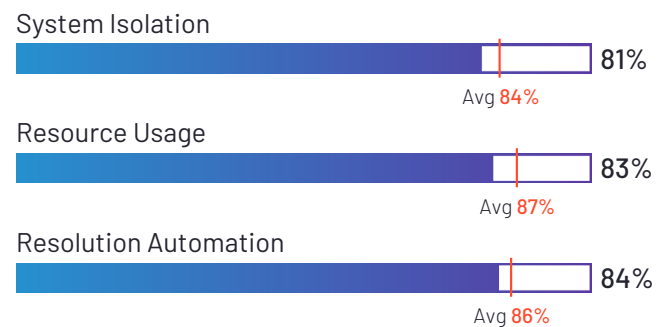
## Top Industries Represented



## Highest-Rated Features



## Lowest-Rated Features



**Ownership**  
Proofpoint



**HQ Location**  
Sunnyvale, CA



**Year Founded**  
2002



**Employees (Listed On LinkedIn)**  
4,756



**Company Website**  
[proofpoint.com](https://proofpoint.com)

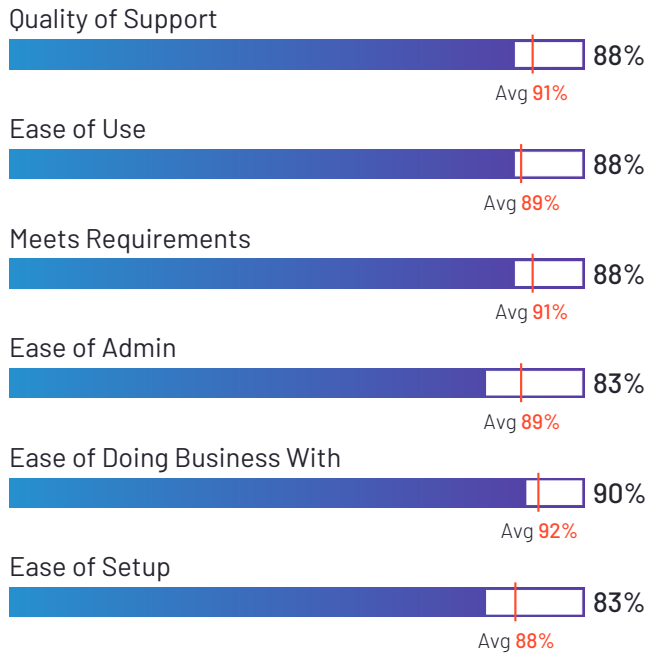


## LogRhythm SIEM

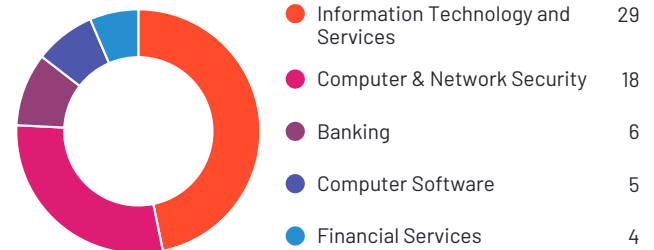
4.1 ★★★★★ (143)

LogRhythm SIEM has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 98% of users rated it 4 or 5 stars, 88% of users believe it is headed in the right direction, and users said they would be likely to recommend LogRhythm SIEM at a rate of 86%. LogRhythm SIEM is also in the Security Information and Event Management (SIEM) and Extended Detection and Response (XDR) Platforms categories.

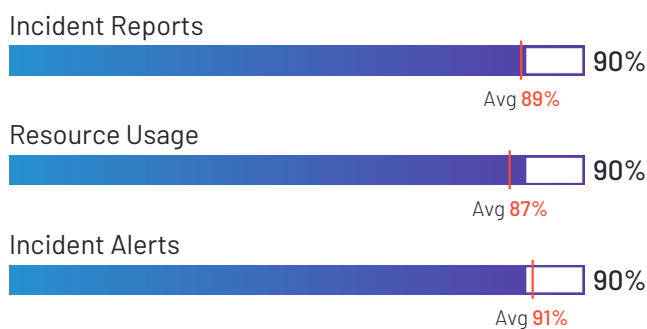
### Satisfaction Ratings



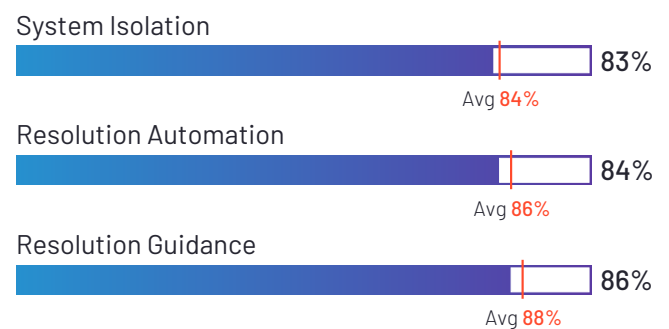
### Top Industries Represented



### Highest-Rated Features



### Lowest-Rated Features



**Ownership**  
LogRhythm



**HQ Location**  
Broomfield, US



**Year Founded**  
2003



**Employees (Listed On LinkedIn)**  
299



**Company Website**  
[logrhythm.com](https://logrhythm.com)



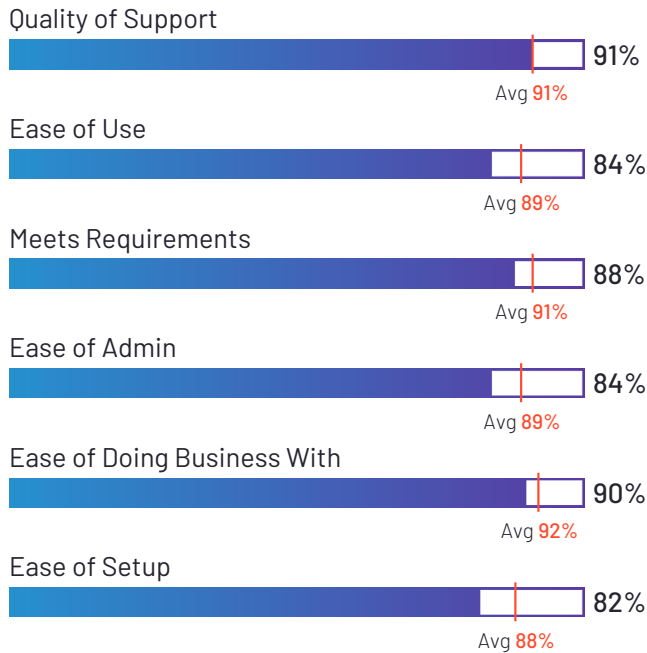
splunk&gt;

## Splunk SOAR (Security Orchestration, Automation and Response)

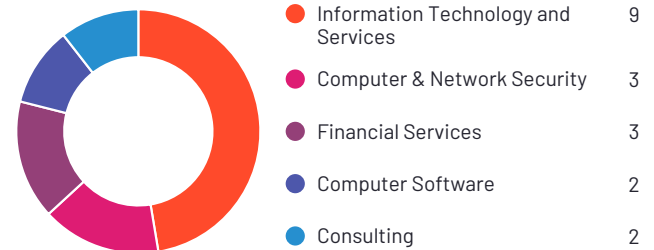
4.4 ★★★★★ (40)

Splunk SOAR (Security Orchestration, Automation and Response) has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 88% of users rated it 4 or 5 stars, 83% of users believe it is headed in the right direction, and users said they would be likely to recommend Splunk SOAR (Security Orchestration, Automation and Response) at a rate of 88%. Splunk SOAR (Security Orchestration, Automation and Response) is also in the Security Orchestration, Automation, and Response (SOAR) category.

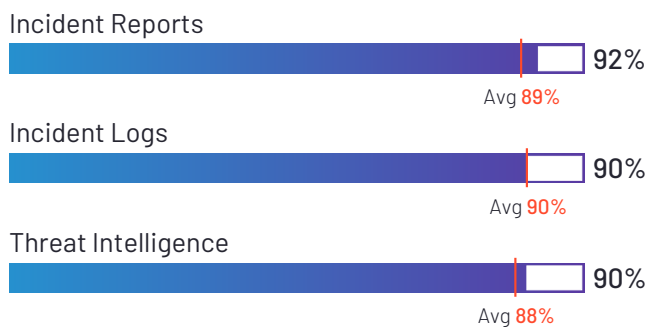
## Satisfaction Ratings



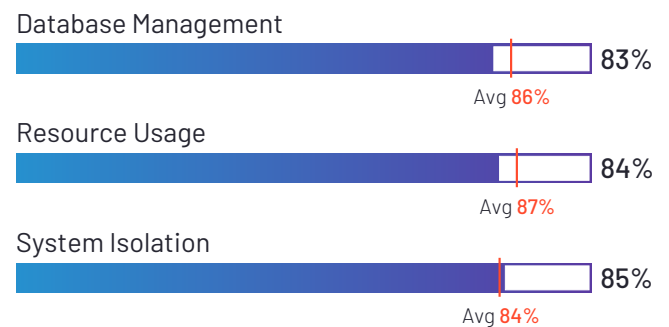
## Top Industries Represented



## Highest-Rated Features



## Lowest-Rated Features



**Ownership**  
Cisco



**HQ Location**  
San Jose, CA



**Year Founded**  
1984



**Employees (Listed On LinkedIn)**  
95,057



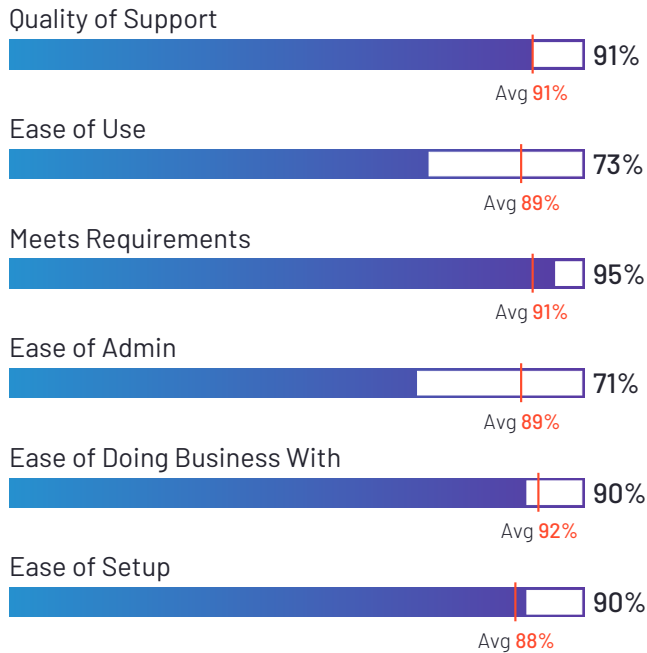
**Company Website**  
[www.cisco.com](http://www.cisco.com)

**DARKTRACE**

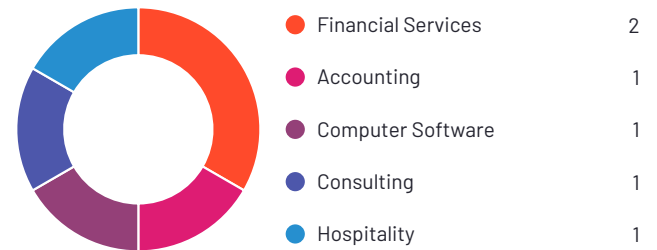
4.4 ★★★★★ (14)

Darktrace/Network has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 89% of users believe it is headed in the right direction, and users said they would be likely to recommend Darktrace/Network at a rate of 89%.

### Satisfaction Ratings



### Top Industries Represented



**Ownership**  
Darktrace



**HQ Location**  
Cambridgeshire,  
England



**Year Founded**  
2013



**Employees (Listed  
On LinkedIn)**  
2,684



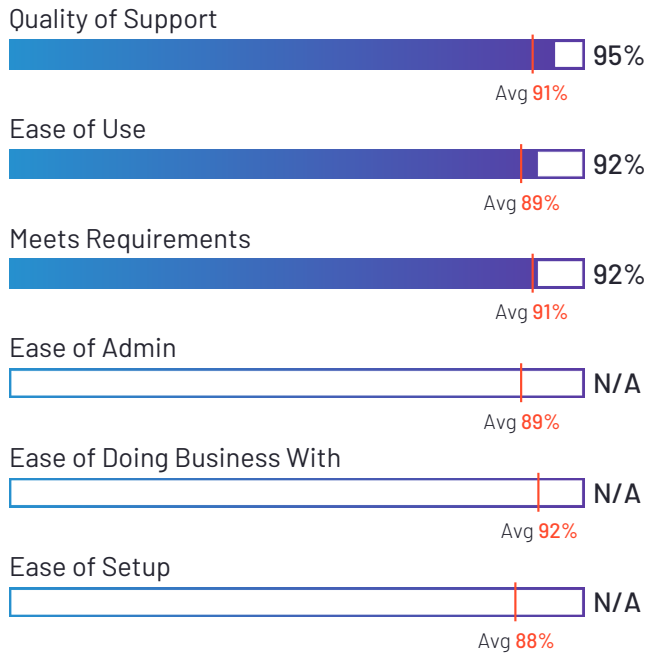
**Company Website**  
[darktrace.com](https://darktrace.com)

splunk&gt;

4.5 ★★★★★ (23)

Splunk Synthetic Monitoring has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Splunk Synthetic Monitoring at a rate of 90%. Splunk Synthetic Monitoring is also in the Digital Experience Monitoring (DEM), Application Performance Monitoring (APM), Cloud Security Monitoring and Analytics, and Digital Forensics categories.

## Satisfaction Ratings

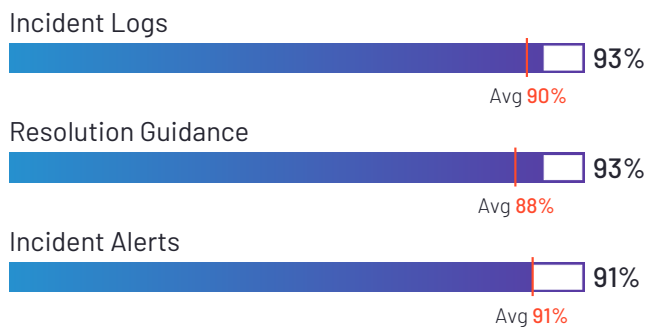


\*N/A is displayed when fewer than five responses were received for the question.

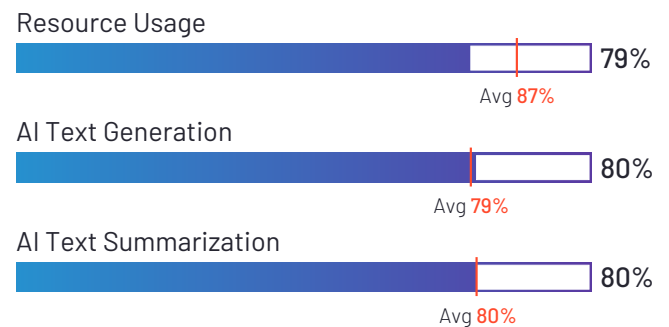
## Top Industries Represented



## Highest-Rated Features



## Lowest-Rated Features



**Ownership**  
Cisco



**HQ Location**  
San Jose, CA



**Year Founded**  
1984



**Employees (Listed  
On LinkedIn)**  
95,057



**Company Website**  
[www.cisco.com](http://www.cisco.com)

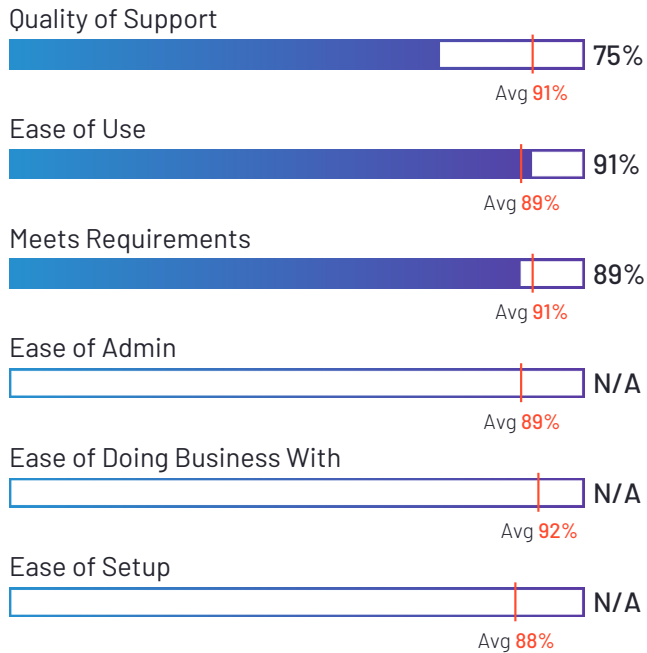


# Mozilla Enterprise Defense Platform

4.3 ★★★★★ (10)

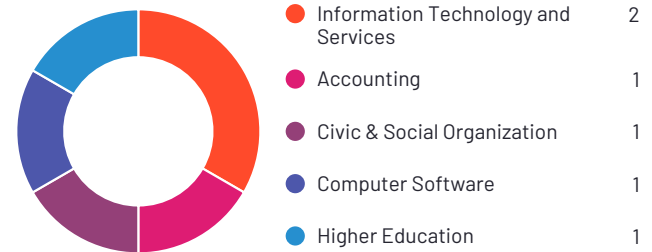
Mozilla Enterprise Defense Platform has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Mozilla Enterprise Defense Platform at a rate of 85%.

## Satisfaction Ratings

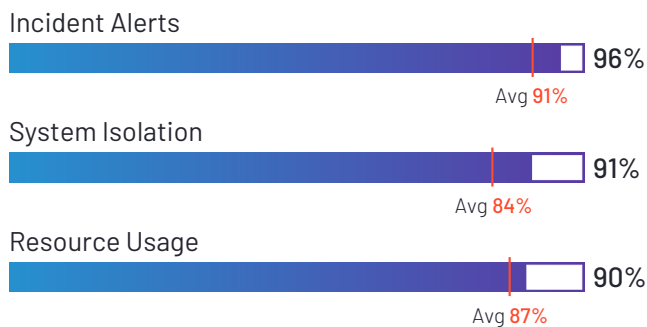


\*N/A is displayed when fewer than five responses were received for the question.

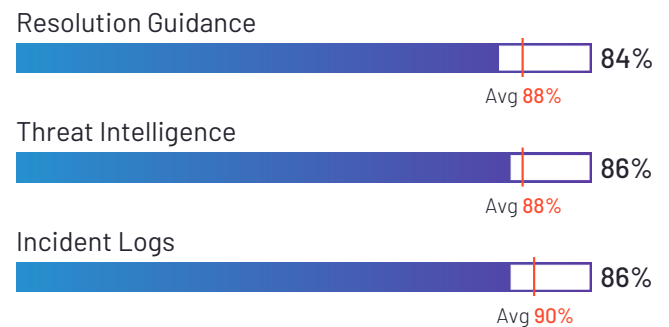
## Top Industries Represented



## Highest-Rated Features



## Lowest-Rated Features



Ownership  
Mozilla



HQ Location  
San Francisco, CA



Year Founded  
2005



Employees (Listed  
On LinkedIn)  
1,784



Company Website  
[mozilla.org](https://mozilla.org)

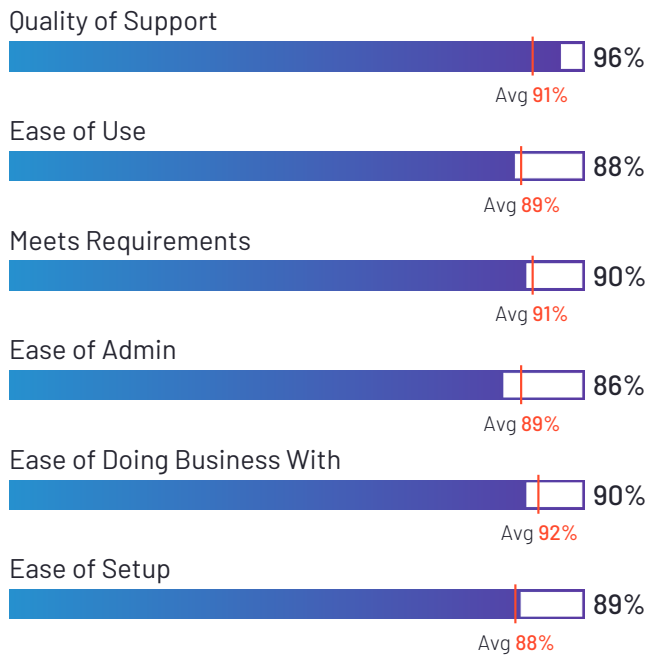


# Logpoint

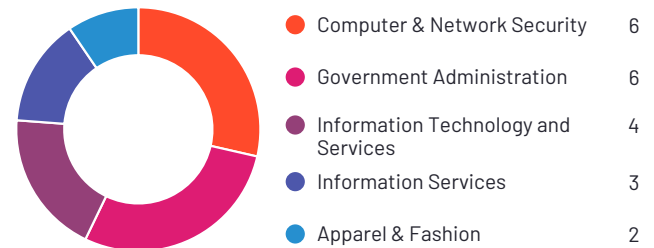
4.3 ★★★★★ (89)

Logpoint has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Logpoint at a rate of 91%. Logpoint is also in the Log Monitoring, Log Analysis, Security Information and Event Management (SIEM), Security Orchestration, Automation, and Response (SOAR), Threat Intelligence, User and Entity Behavior Analytics (UEBA), SAP Security Software, and SAP Store categories.

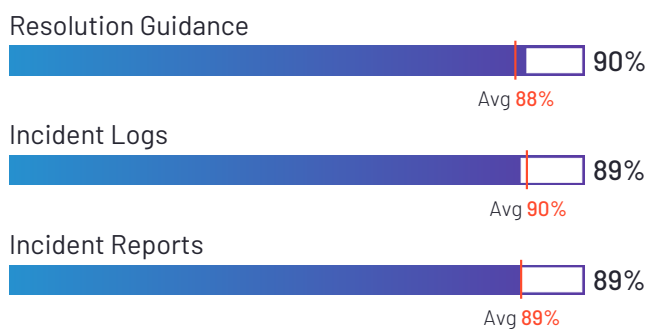
## Satisfaction Ratings



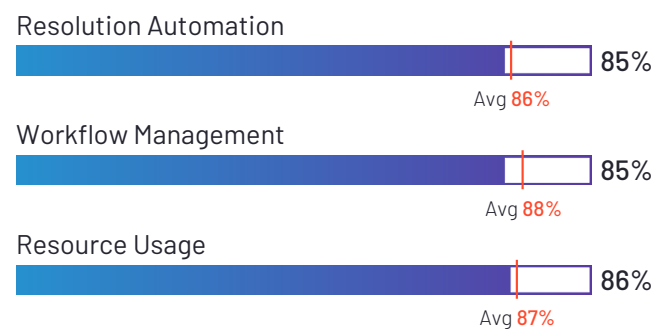
## Top Industries Represented



## Highest-Rated Features



## Lowest-Rated Features



**Ownership**  
Logpoint



**HQ Location**  
Copenhagen, Capital Region



**Year Founded**  
2001



**Employees (Listed On LinkedIn)**  
266



**Company Website**  
[logpoint.com](https://logpoint.com)

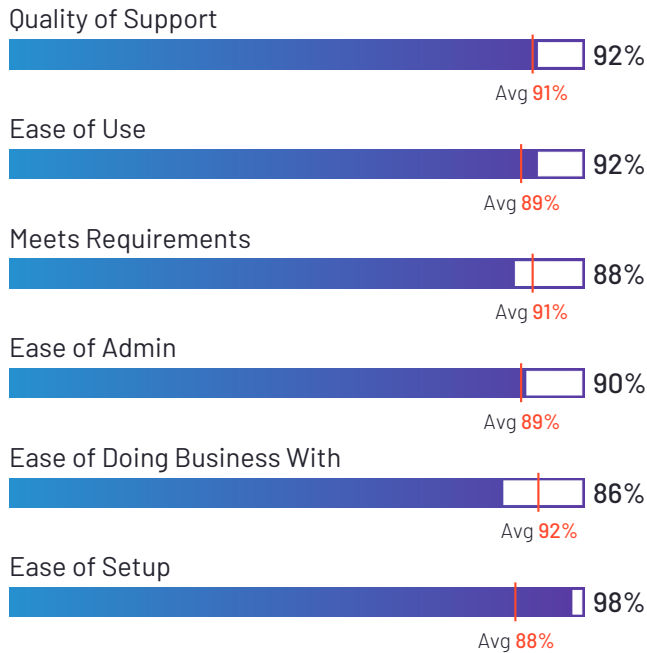


# Intezer

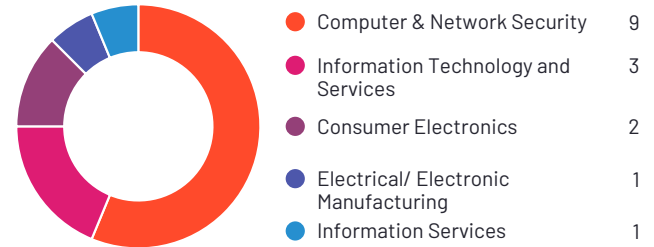
4.5 ★★★★★ (192)

Intezer has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 94% of users rated it 4 or 5 stars, 92% of users believe it is headed in the right direction, and users said they would be likely to recommend Intezer at a rate of 89%. Intezer is also in the Malware Analysis Tools, Network Sandboxing, Threat Intelligence, Managed Detection and Response (MDR), Security Orchestration, Automation, and Response (SOAR), and Endpoint Detection & Response (EDR) categories.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
Intezer



**HQ Location**  
New York



**Year Founded**  
2015



**Employees (Listed On LinkedIn)**  
58



**Company Website**  
[intezer.com](https://intezer.com)

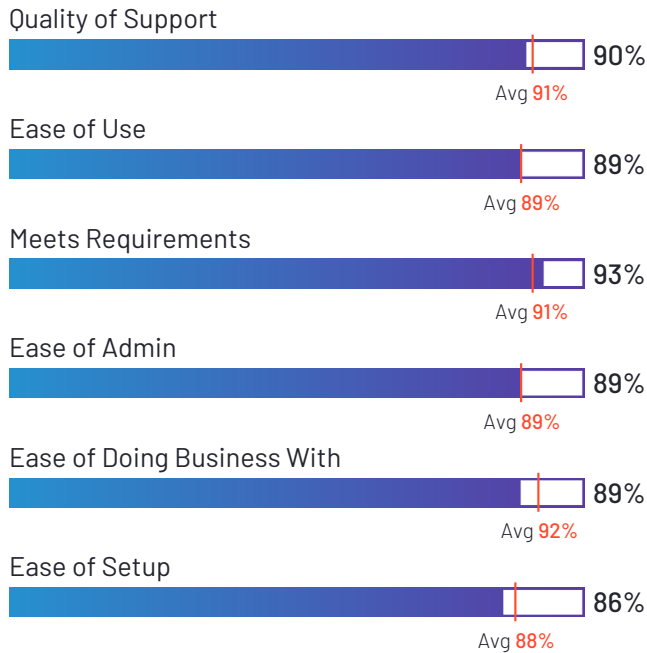


# Proofpoint Threat Response Auto-Pull

4.5 ★★★★★ (24)

Proofpoint Threat Response Auto-Pull has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 92% of users rated it 4 or 5 stars, 95% of users believe it is headed in the right direction, and users said they would be likely to recommend Proofpoint Threat Response Auto-Pull at a rate of 89%.

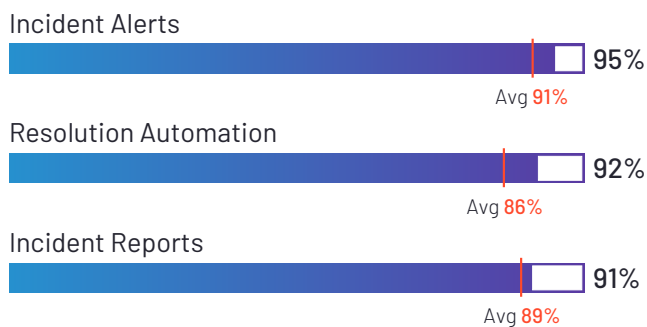
## Satisfaction Ratings



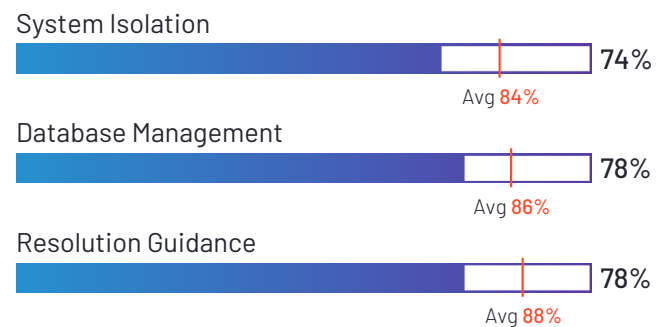
## Top Industries Represented



## Highest-Rated Features



## Lowest-Rated Features



**Ownership**  
Proofpoint



**HQ Location**  
Sunnyvale, CA



**Year Founded**  
2002



**Employees (Listed On LinkedIn)**  
4,756



**Company Website**  
[proofpoint.com](https://proofpoint.com)

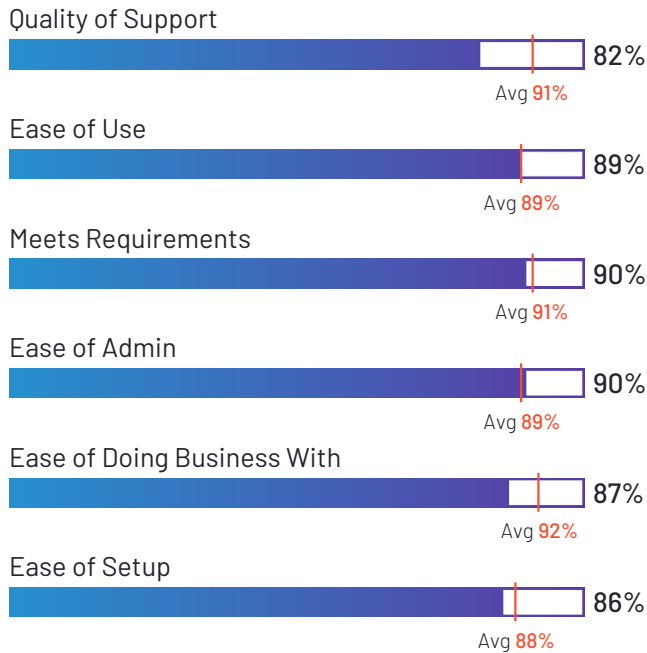


# TheHive

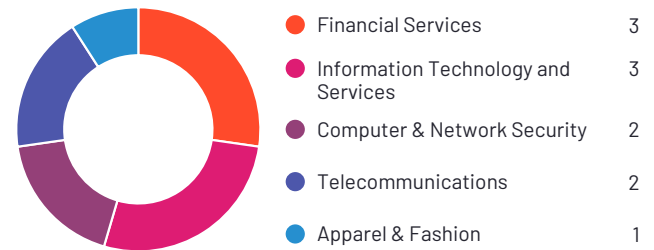
4.2 ★★★★★ (19)

TheHive has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 95% of users rated it 4 or 5 stars, 88% of users believe it is headed in the right direction, and users said they would be likely to recommend TheHive at a rate of 85%.

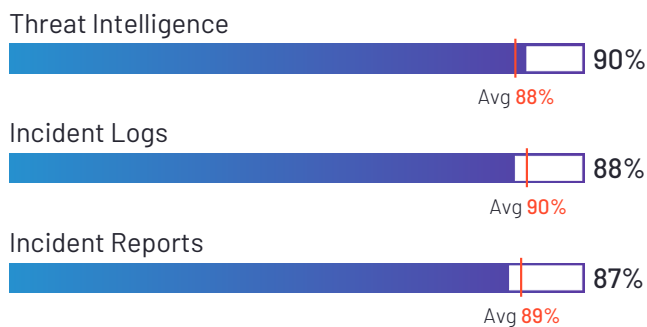
## Satisfaction Ratings



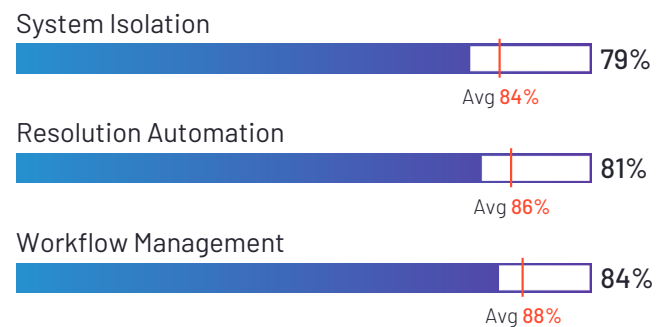
## Top Industries Represented



## Highest-Rated Features



## Lowest-Rated Features



**Ownership**  
TheHive



**HQ Location**  
Paris, FR



**Year Founded**  
2018



**Employees (Listed On LinkedIn)**  
58



**Company Website**  
[thehive-project.org](https://thehive-project.org)



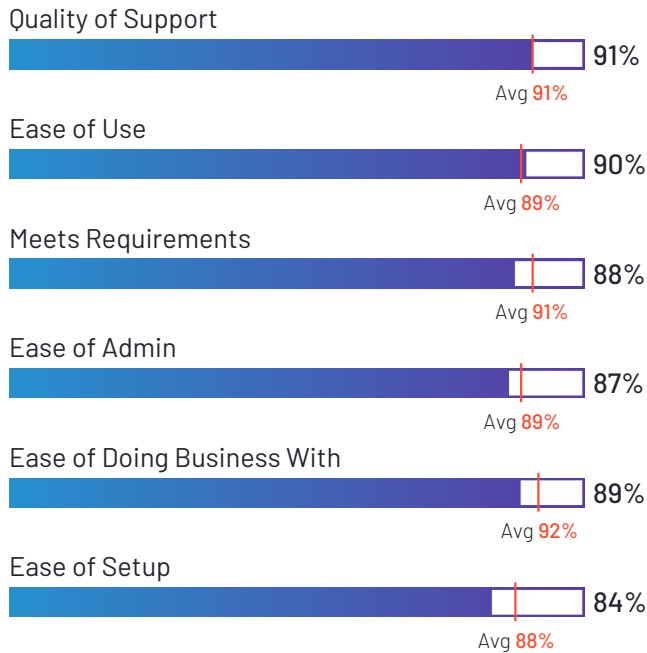


## Resolve

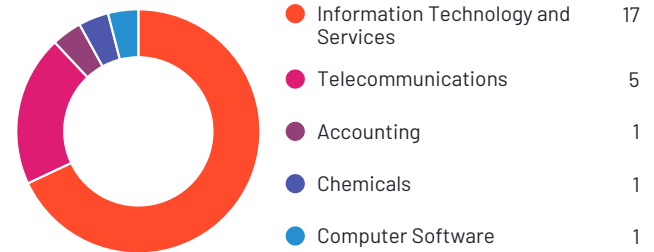
4.5 ★★★★★ (30)

Resolve has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 93% of users rated it 4 or 5 stars, 96% of users believe it is headed in the right direction, and users said they would be likely to recommend Resolve at a rate of 89%. Resolve is also in the Cloud Infrastructure Automation, Network Automation Tools, Workload Automation, Robotic Process Automation (RPA), Configuration Management, and Runbook Automation categories.

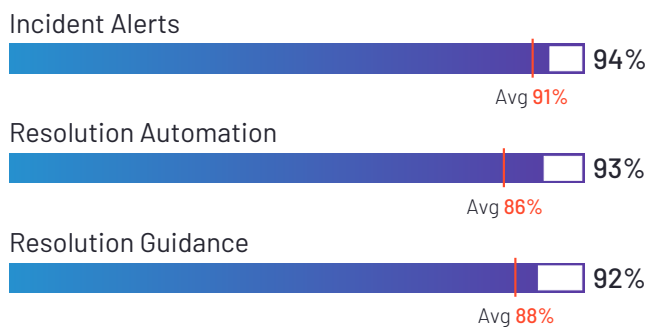
### Satisfaction Ratings



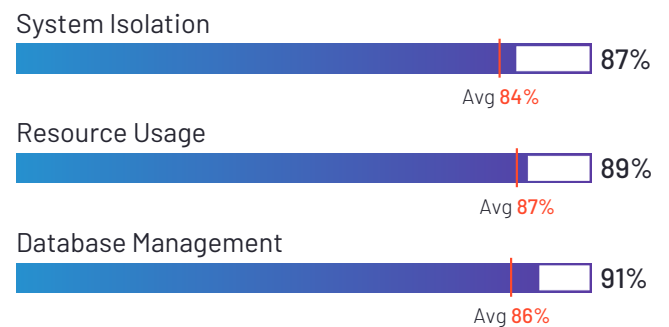
### Top Industries Represented



### Highest-Rated Features



### Lowest-Rated Features



**Ownership**  
Resolve Systems



**HQ Location**  
Campbell, California



**Year Founded**  
2014



**Employees (Listed On LinkedIn)**  
100



**Company Website**  
[resolve.io](https://resolve.io)

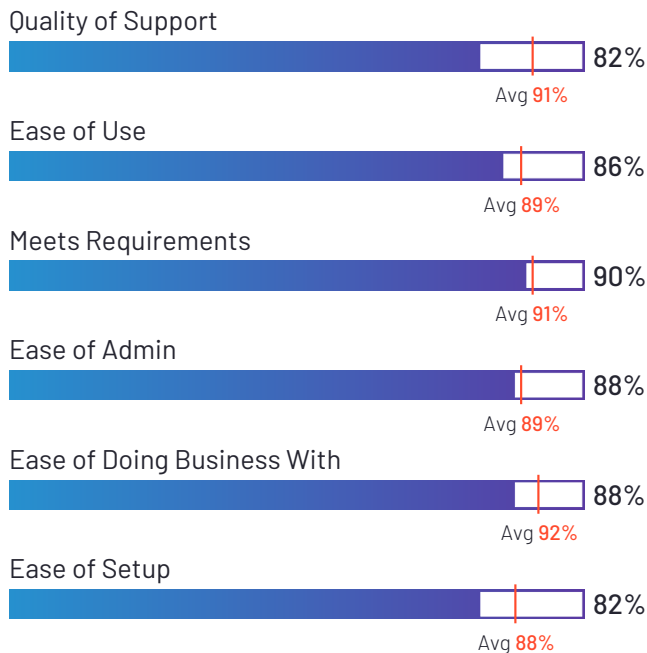


# Wazuh - The Open Source Security Platform

4.5 ★★★★★ (59)

Wazuh - The Open Source Security Platform has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 95% of users rated it 4 or 5 stars, 88% of users believe it is headed in the right direction, and users said they would be likely to recommend Wazuh - The Open Source Security Platform at a rate of 91%. Wazuh - The Open Source Security Platform is also in the Endpoint Detection & Response (EDR) category.

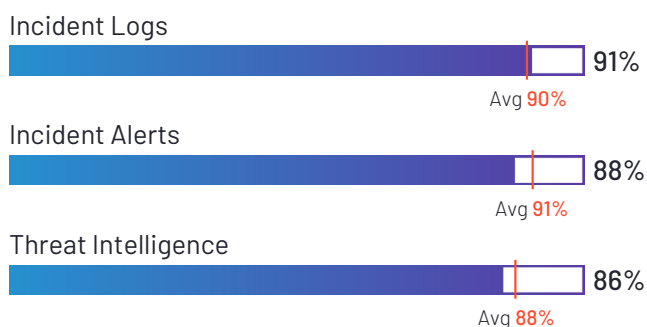
## Satisfaction Ratings



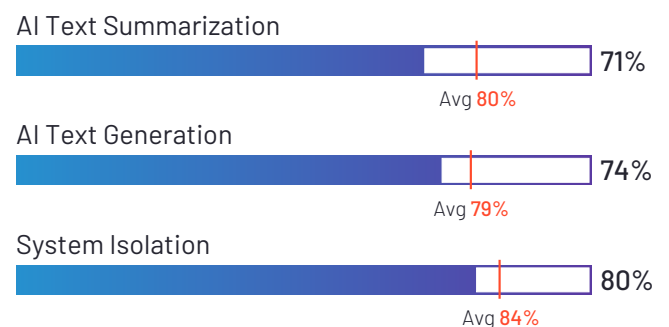
## Top Industries Represented



## Highest-Rated Features



## Lowest-Rated Features



**Ownership**  
Wazuh Inc.



**HQ Location**  
Campbell, US



**Year Founded**  
2015



**Employees (Listed On LinkedIn)**  
214



**Company Website**  
[wazuh.com](https://wazuh.com)

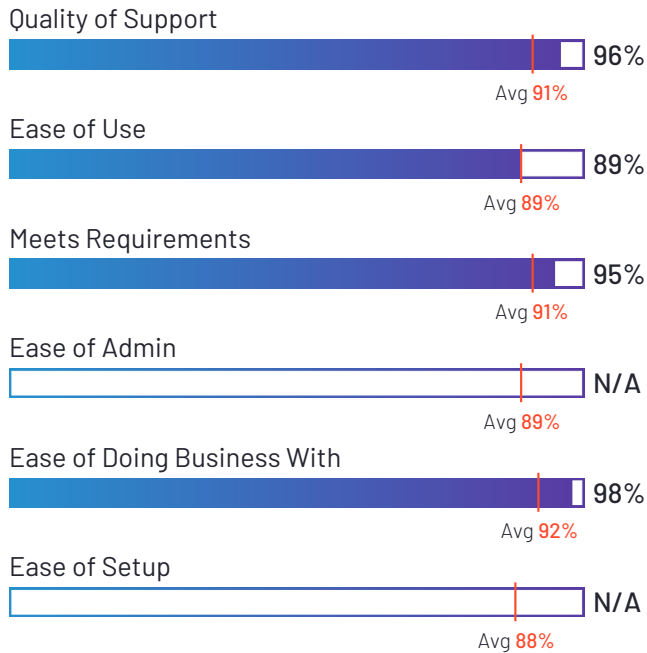


## Activu vislability

4.7 ★★★★★ (12)

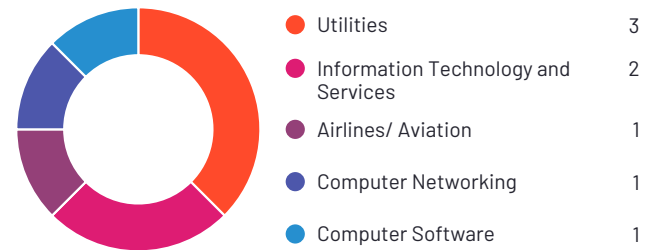
Activu vislability has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Activu vislability at a rate of 94%.

### Satisfaction Ratings



\*N/A is displayed when fewer than five responses were received for the question.

### Top Industries Represented



### Highest-Rated Features



### Lowest-Rated Features



**Ownership**  
Activu



**HQ Location**  
Rockaway, US



**Year Founded**  
1983



**Employees (Listed  
On LinkedIn)**  
88



**Company Website**  
[activu.com](https://activu.com)

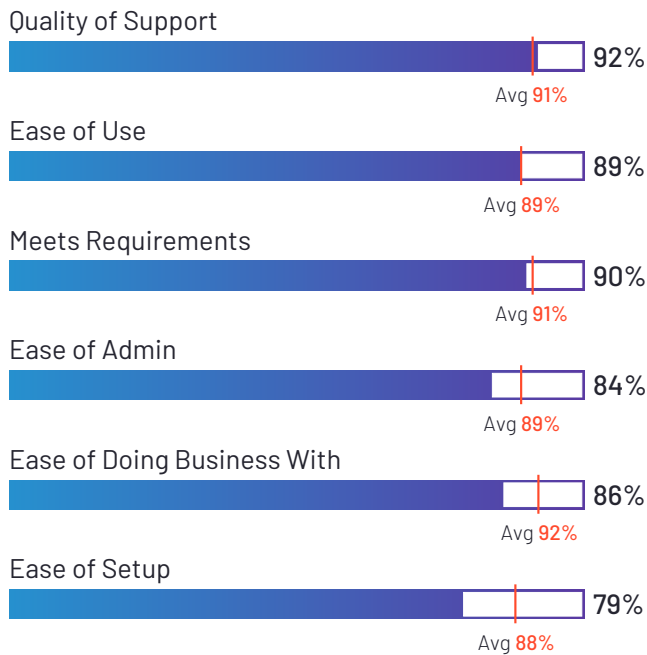


## D3 Security

4.2 ★★★★★ (69)

D3 Security has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 89% of users rated it 4 or 5 stars, 92% of users believe it is headed in the right direction, and users said they would be likely to recommend D3 Security at a rate of 84%. D3 Security is also in the Security Orchestration, Automation, and Response (SOAR) and Protective Intelligence Platforms categories.

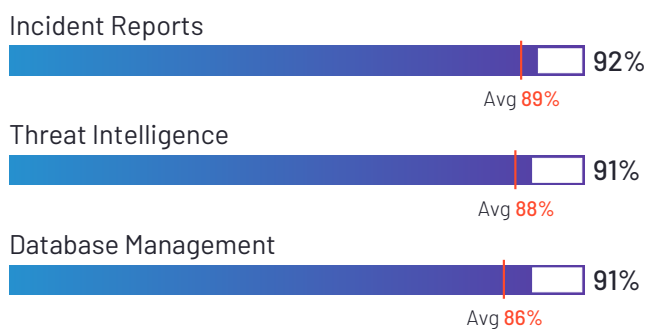
### Satisfaction Ratings



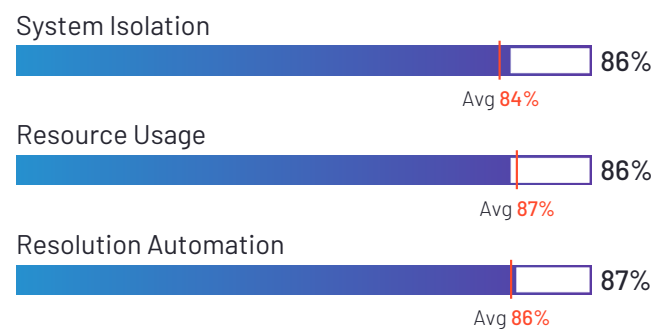
### Top Industries Represented



### Highest-Rated Features



### Lowest-Rated Features



**Ownership**  
D3 Security  
Management Systems



**HQ Location**  
Vancouver, British  
Columbia



**Year Founded**  
2012



**Employees (Listed  
On LinkedIn)**  
175



**Company Website**  
[d3security.com](https://d3security.com)

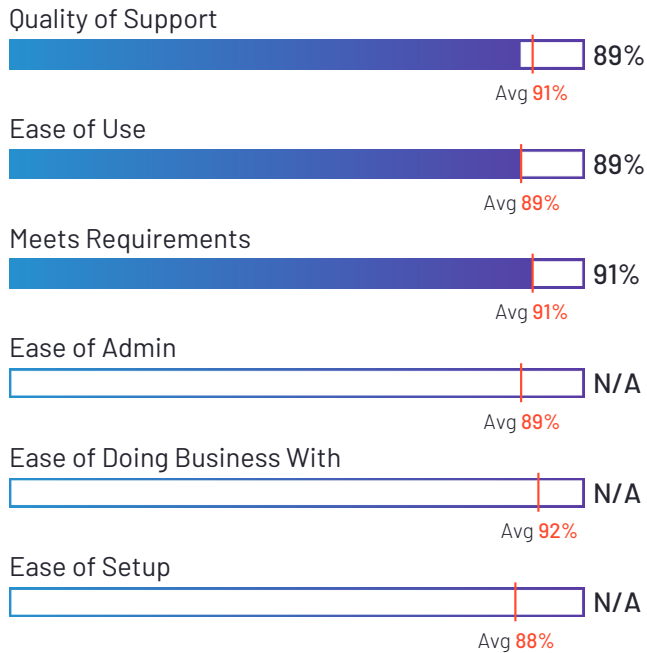


## Cyber Triage

4.4 ★★★★★ (17)

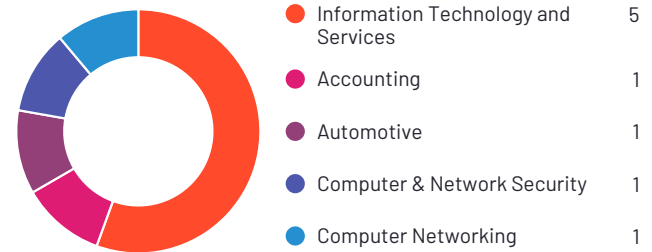
Cyber Triage has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 93% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Cyber Triage at a rate of 87%. Cyber Triage is also in the Digital Forensics category.

### Satisfaction Ratings

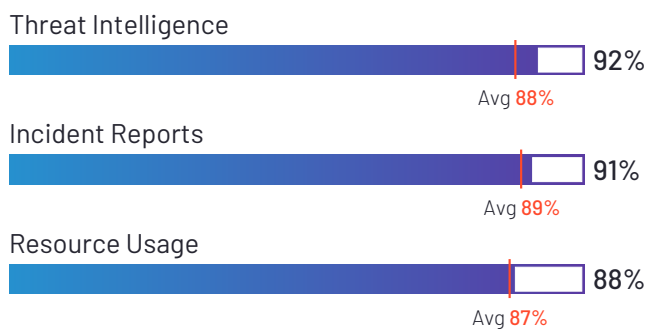


\*N/A is displayed when fewer than five responses were received for the question.

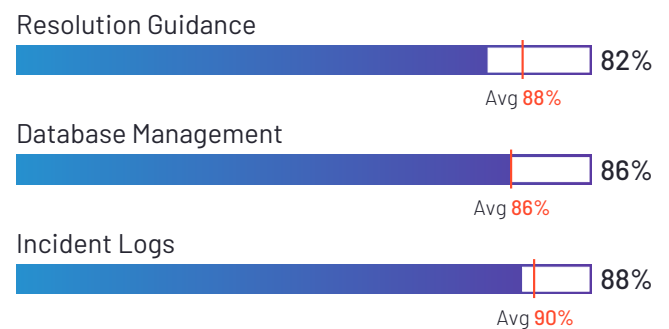
### Top Industries Represented



### Highest-Rated Features



### Lowest-Rated Features



**Ownership**  
Basis Technology



**HQ Location**  
Somerville, US



**Year Founded**  
1995



**Employees (Listed On LinkedIn)**  
57



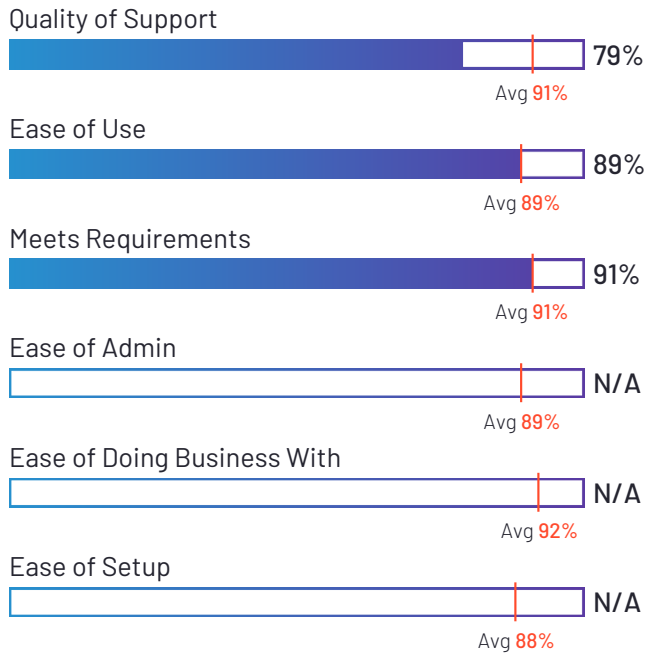
**Company Website**  
[basistech.com](https://basistech.com)

# ASGARD Mangement System

4.3 ★★★★★ (14)

ASGARD Mangement System has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 78% of users believe it is headed in the right direction, and users said they would be likely to recommend ASGARD Mangement System at a rate of 86%.

## Satisfaction Ratings

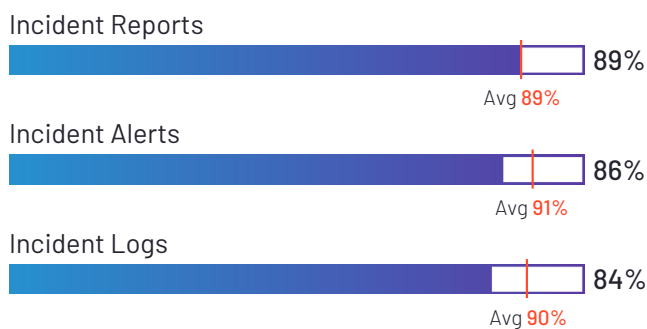


\*N/A is displayed when fewer than five responses were received for the question.

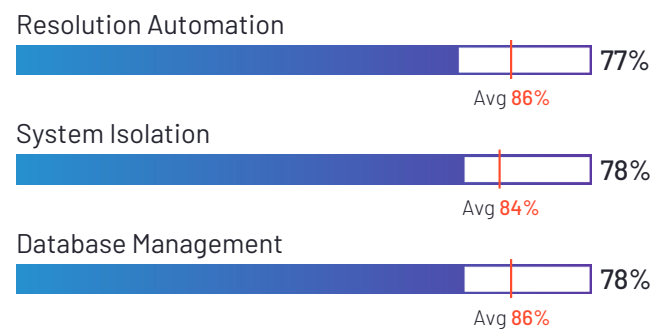
## Top Industries Represented



## Highest-Rated Features



## Lowest-Rated Features



**Ownership**  
Nextron Systems



**HQ Location**  
Dietzenbach, Hessen



**Year Founded**  
2017



**Employees (Listed  
On LinkedIn)**  
48



**Company Website**  
[nextron-systems.com](https://nextron-systems.com)



# Satisfaction Ratings for Incident Response

G2 reviewers rated software sellers ability to satisfy their needs as shown in the table below.

	Satisfaction		Satisfaction by Category						Net Promoter Score (NPS)
	Likelihood to Recommend	Product Going in Right Direction?	Meets Requirements	Ease of Admin	Ease of Doing Business With	Quality of Support	Ease of Setup	Ease of Use	
KnowBe4 PhishER/PhishER Plus	91%	94%	91%	91%	95%	94%	87%	90%	75
Dynatrace	92%	92%	90%	88%	90%	91%	86%	86%	76
Datadog	89%	95%	92%	85%	89%	88%	84%	86%	64
Tines	96%	98%	93%	94%	99%	97%	94%	96%	91
Torq	95%	100%	96%	96%	100%	94%	93%	93%	93
Cynet - All-in-One Cybersecurity Platform	95%	96%	94%	94%	97%	93%	95%	92%	89
ServiceNow Security Operations	88%	89%	93%	81%	89%	90%	79%	83%	50
Palo Alto Cortex XSIAM	87%	89%	87%	84%	88%	85%	83%	85%	54
IBM Instana	81%	83%	82%	83%	82%	84%	93%	85%	38
CYREBRO	88%	91%	87%	91%	89%	87%	84%	89%	56
AlienVault USM (from AT&T Cybersecurity)	91%	88%	93%	85%	91%	91%	81%	88%	71
Resolver	88%	86%	85%	75%	92%	93%	75%	81%	54
Barracuda Incident Response	90%	91%	92%	96%	91%	94%	96%	96%	69
OneTrust Tech Risk & Compliance	94%	93%	93%	96%	97%	97%	92%	91%	82
SpinOne	97%	100%	98%	94%	97%	98%	93%	90%	88
UnderDefense MAXI	95%	100%	97%	94%	98%	100%	94%	96%	84
Blumira Automated Detection & Response	95%	100%	92%	94%	97%	97%	93%	92%	88

(Satisfaction Ratings for Incident Response continues on next page)

\*N/A is displayed when fewer than five responses were received for the question.

\*\*Net Promoter Score ranges from -100 to +100



# Satisfaction Ratings for Incident Response (continued)

G2 reviewers rated software sellers ability to satisfy their needs as shown in the table below.

	Satisfaction		Satisfaction by Category						Net Promoter Score (NPS)
	Likelihood to Recommend	Product Going in Right Direction?	Meets Requirements	Ease of Admin	Ease of Doing Business With	Quality of Support	Ease of Setup	Ease of Use	
<b>Splunk On-Call</b>	95%	93%	95%	91%	100%	94%	94%	91%	80
<b>Defendify All-In-One Cybersecurity® Solution</b>	96%	94%	93%	98%	99%	98%	94%	94%	92
<b>SIRP</b>	94%	90%	96%	100%	100%	99%	98%	96%	81
<b>DERDACK Enterprise Alert</b>	97%	100%	93%	90%	98%	97%	86%	90%	93
<b>InsightIDR</b>	88%	89%	91%	88%	88%	90%	88%	91%	60
<b>Sumo Logic</b>	88%	87%	91%	88%	87%	89%	86%	84%	62
<b>Proofpoint Threat Defense</b>	91%	86%	89%	93%	93%	89%	95%	89%	75
<b>LogRhythm SIEM</b>	86%	88%	88%	83%	90%	88%	83%	88%	52
<b>Splunk SOAR (Security Orchestration, Automation and Response)</b>	88%	83%	88%	84%	90%	91%	82%	84%	54
<b>Darktrace/Network</b>	89%	89%	95%	71%	90%	91%	90%	73%	64
<b>Splunk Synthetic Monitoring</b>	90%	100%	92%	N/A	N/A	95%	N/A	92%	72
<b>Mozilla Enterprise Defense Platform</b>	85%	100%	89%	N/A	N/A	75%	N/A	91%	50
<b>Logpoint</b>	91%	100%	90%	86%	90%	96%	89%	88%	69
<b>Intezer</b>	89%	92%	88%	90%	86%	92%	98%	92%	64
<b>Proofpoint Threat Response Auto-Pull</b>	89%	95%	93%	89%	89%	90%	86%	89%	62
<b>TheHive</b>	85%	88%	90%	90%	87%	82%	86%	89%	42
<b>Resolve</b>	89%	96%	88%	87%	89%	91%	84%	90%	59

(Satisfaction Ratings for Incident Response continues on next page)

\*N/A is displayed when fewer than five responses were received for the question.

\*\*Net Promoter Score ranges from -100 to +100



# Satisfaction Ratings for Incident Response (continued)

G2 reviewers rated software sellers ability to satisfy their needs as shown in the table below.

	Satisfaction		Satisfaction by Category						Net Promoter Score (NPS)
	Likelihood to Recommend	Product Going in Right Direction?	Meets Requirements	Ease of Admin	Ease of Doing Business With	Quality of Support	Ease of Setup	Ease of Use	
<b>Wazuh - The Open Source Security Platform</b>	91%	88%	90%	88%	88%	82%	82%	86%	67
<b>Activu vislability</b>	94%	100%	95%	N/A	98%	96%	N/A	89%	83
<b>D3 Security</b>	84%	92%	90%	84%	86%	92%	79%	89%	39
<b>Cyber Triage</b>	87%	100%	91%	N/A	N/A	89%	N/A	89%	53
<b>ASGARD Mangement System</b>	86%	78%	91%	N/A	N/A	79%	N/A	89%	69
<b>Average</b>	90%	93%	91%	89%	92%	91%	88%	89%	68

\*N/A is displayed when fewer than five responses were received for the question.

\*\*Net Promoter Score ranges from -100 to +100

# Feature Comparison for Incident Response

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

## Response

	Resolution Automation	Resolution Guidance	System Isolation	Threat Intelligence
KnowBe4 PhishER/PhishER Plus	87%	85%		88%
Dynatrace	80%	84%	74%	81%
Datadog				83%
Tines		93%	76%	85%
Torq	91%	90%	84%	89%
Cynet - All-in-One Cybersecurity Platform	94%	93%	91%	92%
ServiceNow Security Operations	89%	88%	88%	88%
Palo Alto Cortex XSIAM	81%	82%	79%	85%
IBM Instana	N/A	N/A	N/A	N/A
CYREBRO	84%	86%	77%	89%
AlienVault USM (from AT&T Cybersecurity)	88%	90%	92%	93%
Resolver	69%	75%	71%	66%
Barracuda Incident Response	89%	90%	93%	89%
OneTrust Tech Risk & Compliance	N/A	N/A	N/A	N/A
SpinOne	93%	90%	93%	95%
UnderDefense MAXI	95%	97%	91%	98%
Blumira Automated Detection & Response	87%	94%	87%	92%

(Feature Comparison for Incident Response continues on next page)

\*N/A is displayed when fewer than five responses were received for the question.

\*\*A blank box indicates that a seller has selected that they do not offer that feature.

# Feature Comparison for Incident Response (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

## Response

	Resolution Automation	Resolution Guidance	System Isolation	Threat Intelligence
Splunk On-Call	N/A	N/A	N/A	N/A
Defendify All-In-One Cybersecurity® Solution	N/A	93%	N/A	93%
SIRP	91%	97%	96%	98%
DERDACK Enterprise Alert	89%	90%	83%	78%
InsightIDR	89%	90%	89%	93%
Sumo Logic	80%	85%	78%	81%
Proofpoint Threat Defense	84%	86%	81%	86%
LogRhythm SIEM	84%	86%	83%	89%
Splunk SOAR (Security Orchestration, Automation and Response)	88%	87%	85%	90%
Darktrace/Network	N/A	N/A	N/A	N/A
Splunk Synthetic Monitoring	86%	93%	89%	84%
Mozilla Enterprise Defense Platform	88%	84%	91%	86%
Logpoint	85%	90%	88%	87%
Intezer	N/A	N/A		N/A
Proofpoint Threat Response Auto-Pull	92%	78%	74%	86%
TheHive	81%	84%	79%	90%
Resolve	93%	92%	87%	91%

(Feature Comparison for Incident Response continues on next page)

\*N/A is displayed when fewer than five responses were received for the question.

\*\*A blank box indicates that a seller has selected that they do not offer that feature.

# Feature Comparison for Incident Response (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

## Response

	Resolution Automation	Resolution Guidance	System Isolation	Threat Intelligence
Wazuh - The Open Source Security Platform	81%	81%	80%	86%
Activu vislability	89%	89%	N/A	N/A
D3 Security	87%		86%	91%
Cyber Triage		82%		92%
ASGARD Mangement System	77%	80%	78%	84%
Average	86%	88%	84%	88%

(Feature Comparison for Incident Response continues on next page)

\*N/A is displayed when fewer than five responses were received for the question.

\*\*A blank box indicates that a seller has selected that they do not offer that feature.

# Feature Comparison for Incident Response (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

## Records

	Incident Logs	Incident Reports	Resource Usage
KnowBe4 PhishER/PhishER Plus	87%	87%	84%
Dynatrace	88%	87%	90%
Datadog	94%	91%	87%
Tines	92%	87%	88%
Torq	81%	81%	82%
Cynet - All-in-One Cybersecurity Platform	91%	91%	90%
ServiceNow Security Operations	90%	88%	88%
Palo Alto Cortex XSIAM	89%	86%	84%
IBM Instana	N/A	N/A	N/A
CYREBRO	88%	85%	84%
AlienVault USM (from AT&T Cybersecurity)	93%	93%	92%
Resolver	86%	82%	77%
Barracuda Incident Response	88%	88%	86%
OneTrust Tech Risk & Compliance	91%	91%	91%
SpinOne	95%	95%	95%
UnderDefense MAXI	100%	99%	96%
Blumira Automated Detection & Response	90%	89%	91%

(Feature Comparison for Incident Response continues on next page)

\*N/A is displayed when fewer than five responses were received for the question.

\*\*A blank box indicates that a seller has selected that they do not offer that feature.



# Feature Comparison for Incident Response (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

## Records

	Incident Logs	Incident Reports	Resource Usage
Splunk On-Call	N/A	N/A	N/A
Defendify All-In-One Cybersecurity® Solution	N/A	92%	94%
SIRP	96%	96%	91%
DERDACK Enterprise Alert	94%	88%	87%
InsightIDR	92%	92%	87%
Sumo Logic	91%	86%	85%
Proofpoint Threat Defense	87%	89%	83%
LogRhythm SIEM	90%	90%	90%
Splunk SOAR (Security Orchestration, Automation and Response)	90%	92%	84%
Darktrace/Network	N/A	N/A	N/A
Splunk Synthetic Monitoring	93%	91%	79%
Mozilla Enterprise Defense Platform	86%	88%	90%
Logpoint	89%	89%	86%
Intezer	N/A	N/A	N/A
Proofpoint Threat Response Auto-Pull	88%	91%	
TheHive	88%	87%	84%
Resolve	N/A	N/A	89%

(Feature Comparison for Incident Response continues on next page)

\*N/A is displayed when fewer than five responses were received for the question.

\*\*A blank box indicates that a seller has selected that they do not offer that feature.



# Feature Comparison for Incident Response (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

## Records

	Incident Logs	Incident Reports	Resource Usage
Wazuh - The Open Source Security Platform	91%	83%	82%
Activu visibility	N/A	N/A	N/A
D3 Security		92%	86%
Cyber Triage	88%	91%	88%
ASGARD Mangement System	84%	89%	79%
Average	90%	89%	87%

(Feature Comparison for Incident Response continues on next page)

\*N/A is displayed when fewer than five responses were received for the question.

\*\*A blank box indicates that a seller has selected that they do not offer that feature.

# Feature Comparison for Incident Response (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

## Management

	Incident Alerts	Database Management	Workflow Management
KnowBe4 PhishER/PhishER Plus	88%	82%	87%
Dynatrace	90%	85%	86%
Datadog	94%	87%	
Tines	94%	83%	94%
Torq	96%	79%	96%
Cynet - All-in-One Cybersecurity Platform	95%	91%	91%
ServiceNow Security Operations	90%	88%	93%
Palo Alto Cortex XSIAM	88%	84%	85%
IBM Instana	N/A	N/A	N/A
CYREBRO	90%	83%	84%
AlienVault USM (from AT&T Cybersecurity)	95%	86%	90%
Resolver	80%	83%	85%
Barracuda Incident Response	89%	88%	88%
OneTrust Tech Risk & Compliance	N/A	N/A	N/A
SpinOne	94%	93%	94%
UnderDefense MAXI	99%	94%	96%
Blumira Automated Detection & Response	94%	82%	88%

(Feature Comparison for Incident Response continues on next page)

\*N/A is displayed when fewer than five responses were received for the question.

\*\*A blank box indicates that a seller has selected that they do not offer that feature.





# Feature Comparison for Incident Response (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

## Management

	Incident Alerts	Database Management	Workflow Management
Splunk On-Call	N/A	N/A	N/A
Defendify All-In-One Cybersecurity® Solution	93%	N/A	N/A
SIRP	95%	90%	94%
DERDACK Enterprise Alert	97%	90%	93%
InsightIDR	93%	89%	88%
Sumo Logic	89%	84%	84%
Proofpoint Threat Defense	89%	86%	93%
LogRhythm SIEM	90%	89%	88%
Splunk SOAR (Security Orchestration, Automation and Response)	90%	83%	87%
Darktrace/Network	N/A	N/A	N/A
Splunk Synthetic Monitoring	91%	84%	80%
Mozilla Enterprise Defense Platform	96%	88%	88%
Logpoint	88%	86%	85%
Intezer	N/A	N/A	
Proofpoint Threat Response Auto-Pull	95%	78%	78%
TheHive	86%	86%	84%
Resolve	94%	91%	N/A

(Feature Comparison for Incident Response continues on next page)

\*N/A is displayed when fewer than five responses were received for the question.

\*\*A blank box indicates that a seller has selected that they do not offer that feature.

# Feature Comparison for Incident Response (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

## Management

	Incident Alerts	Database Management	Workflow Management
Wazuh - The Open Source Security Platform	88%	81%	81%
Activu visibility	N/A	N/A	N/A
D3 Security		91%	91%
Cyber Triage		86%	
ASGARD Mangement System	86%	78%	81%
Average	91%	86%	88%

\*N/A is displayed when fewer than five responses were received for the question.

\*\*A blank box indicates that a seller has selected that they do not offer that feature.

# Additional Data for Incident Response

The table below includes a breakdown of the customer segments for each product, as represented by G2 reviewers.

## Customers by Size

	Small Business (50 or fewer emp.)	Mid-Market (51-1000 emp.)	Enterprise ( >1000 emp.)
KnowBe4 PhishER/PhishER Plus	11%	75%	14%
Dynatrace	10%	29%	61%
Datadog	18%	46%	36%
Tines	20%	35%	45%
Torq	31%	40%	29%
Cynet - All-in-One Cybersecurity Platform	38%	51%	12%
ServiceNow Security Operations	20%	10%	70%
Palo Alto Cortex XSIAM	17%	27%	55%
IBM Instana	12%	54%	35%
CYREBRO	25%	62%	13%
AlienVault USM (from AT&T Cybersecurity)	15%	67%	19%
Resolver	11%	29%	60%
Barracuda Incident Response	23%	54%	23%
OneTrust Tech Risk & Compliance	46%	39%	14%
SpinOne	62%	35%	4%
UnderDefense MAXI	15%	69%	15%
Blumira Automated Detection & Response	31%	60%	9%

(Additional Data for Incident Response continues on next page)

\*N/A is displayed when data is not publicly available.

## Additional Data for Incident Response (continued)

The table below includes a breakdown of the customer segments for each product, as represented by G2 reviewers.

### Customers by Size

	Small Business (50 or fewer emp.)	Mid-Market (51-1000 emp.)	Enterprise ( >1000 emp.)
Splunk On-Call	7%	53%	40%
Defendify All-In-One Cybersecurity® Solution	82%	18%	0%
SIRP	45%	27%	27%
DERDACK Enterprise Alert	10%	28%	62%
InsightIDR	21%	53%	26%
Sumo Logic	13%	52%	35%
Proofpoint Threat Defense	25%	50%	25%
LogRhythm SIEM	16%	43%	41%
Splunk SOAR (Security Orchestration, Automation and Response)	21%	46%	33%
Darktrace/Network	7%	86%	7%
Splunk Synthetic Monitoring	55%	18%	27%
Mozilla Enterprise Defense Platform	40%	40%	20%
Logpoint	21%	49%	30%
Intezer	53%	24%	24%
Proofpoint Threat Response Auto-Pull	4%	33%	63%
TheHive	11%	39%	50%
Resolve	17%	50%	33%

(Additional Data for Incident Response continues on next page)

\*N/A is displayed when data is not publicly available.

## Additional Data for Incident Response (continued)

The table below includes a breakdown of the customer segments for each product, as represented by G2 reviewers.

### Customers by Size

	Small Business (50 or fewer emp.)	Mid-Market (51-1000 emp.)	Enterprise ( >1000 emp.)
Wazuh - The Open Source Security Platform	40%	40%	20%
Activu vislability	50%	33%	17%
D3 Security	24%	30%	46%
Cyber Triage	40%	13%	47%
ASGARD Mangement System	23%	38%	38%
Average	26%	42%	31%

(Additional Data for Incident Response continues on next page)

\*N/A is displayed when data is not publicly available.



# Additional Data for Incident Response (continued)

The table below highlights implementation and deployment data as indicated in real user reviews on G2.

## Implementation

	Deployment		Implementation Time	Implementation Method				Number of Users Purchased	Contract Term
	Cloud	On-Premises	Avg. Months to Go Live	In-House Team	Seller Services Team	Third-Party Consultant	Don't know	Median Number of Users Bought	Avg. Contract Term (Months)
KnowBe4 PhishER/PhishER Plus	82%	18%	1.2	79%	14%	3%	4%	75	25
Dynatrace	61%	39%	2.9	66%	31%	2%	1%	75	24
Datadog	92%	8%	2.6	86%	9%	6%	0%	37	15
Tines	90%	10%	1.1	89%	6%	6%	0%	7	17
Torq	100%	0%	1.2	82%	9%	0%	9%	12	19
Cynet - All-in-One Cybersecurity Platform	86%	14%	1.1	73%	13%	4%	11%	17	17
ServiceNow Security Operations	33%	67%	4.3	40%	20%	20%	20%	N/A	N/A
Palo Alto Cortex XSIAM	30%	70%	3.4	50%	30%	9%	10%	17	24
IBM Instana	90%	10%	3.4	80%	10%	10%	0%	17	24
CYREBRO	71%	29%	1.9	57%	26%	6%	11%	3	19
AlienVault USM (from AT&T Cybersecurity)	50%	50%	1.6	75%	19%	6%	0%	3	16
Resolver	84%	16%	6.5	56%	33%	0%	12%	175	24
Barracuda Incident Response	75%	25%	4.5	75%	0%	0%	25%	3	8
OneTrust Tech Risk & Compliance	67%	33%	2.2	89%	0%	0%	11%	N/A	N/A
SpinOne	85%	15%	0.5	60%	10%	10%	20%	7	14
UnderDefense MAXI	80%	20%	N/A	80%	20%	0%	0%	N/A	N/A
Blumira Automated Detection & Response	84%	16%	0.5	84%	5%	3%	8%	3	11

(Additional Data for Incident Response continues on next page)

\*N/A is displayed when data is not publicly available.



# Additional Data for Incident Response (continued)

The table below highlights implementation and deployment data as indicated in real user reviews on G2.

## Implementation

	Deployment		Implementation Time	Implementation Method				Number of Users Purchased	Contract Term
	Cloud	On-Premises	Avg. Months to Go Live	In-House Team	Seller Services Team	Third-Party Consultant	Don't know	Median Number of Users Bought	Avg. Contract Term (Months)
Splunk On-Call	90%	10%	1.0	82%	0%	0%	18%	27	9
Defendify All-In-One Cybersecurity® Solution	80%	20%	0.3	90%	0%	0%	10%	N/A	10
SIRP	63%	38%	0.9	0%	100%	0%	0%	17	14
DERDACK Enterprise Alert	32%	68%	2.8	82%	12%	6%	0%	75	14
InsightIDR	86%	14%	3.7	62%	8%	15%	15%	7	13
Sumo Logic	76%	24%	1.4	76%	12%	3%	9%	17	14
Proofpoint Threat Defense	80%	20%	1.0	33%	50%	0%	17%	17	19
LogRhythm SIEM	28%	72%	2.4	29%	40%	13%	18%	7	21
Splunk SOAR (Security Orchestration, Automation and Response)	43%	57%	N/A	60%	20%	20%	0%	N/A	N/A
Darktrace/Network	38%	63%	1.7	0%	100%	0%	0%	12	36
Splunk Synthetic Monitoring	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Mozilla Enterprise Defense Platform	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Logpoint	5%	95%	1.8	42%	21%	11%	26%	7	15
Intezer	33%	67%	N/A	80%	0%	0%	20%	N/A	N/A
Proofpoint Threat Response Auto-Pull	21%	79%	1.0	39%	56%	0%	6%	191	15
TheHive	38%	62%	2.7	89%	11%	0%	0%	27	10
Resolve	22%	78%	5.7	88%	13%	0%	0%	225	N/A

(Additional Data for Incident Response continues on next page)

\*N/A is displayed when data is not publicly available.



## Additional Data for Incident Response (continued)

The table below highlights implementation and deployment data as indicated in real user reviews on G2.

### Implementation

	Deployment		Implementation Time	Implementation Method				Number of Users Purchased	Contract Term
	Cloud	On-Premises	Avg. Months to Go Live	In-House Team	Seller Services Team	Third-Party Consultant	Don't know	Median Number of Users Bought	Avg. Contract Term (Months)
Wazuh - The Open Source Security Platform	50%	50%	1.0	83%	8%	8%	0%	3	3
Activu visibility	N/A	N/A	N/A	0%	60%	40%	0%	N/A	N/A
D3 Security	20%	80%	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Cyber Triage	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
ASGARD Mangement System	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

(Additional Data for Incident Response continues on next page)

\*N/A is displayed when data is not publicly available.



## Additional Data for Incident Response (continued)

The table below highlights the average user adoption of each product as indicated in real user reviews on G2.

### User Adoption and Return on Investment (ROI)

	User Adoption	Payback Period
	Average User Adoption	Estimated ROI (payback period in months)
KnowBe4 PhishER/PhishER Plus	77%	12
Dynatrace	53%	20
Datadog	62%	10
Tines	63%	6
Torq	34%	4
Cynet - All-in-One Cybersecurity Platform	83%	13
ServiceNow Security Operations	N/A	19
Palo Alto Cortex XSIAM	65%	22
IBM Instana	60%	11
CYREBRO	76%	15
AlienVault USM (from AT&T Cybersecurity)	83%	20
Resolver	74%	16
Barracuda Incident Response	77%	28
OneTrust Tech Risk & Compliance	59%	N/A
SpinOne	77%	11
UnderDefense MAXI	N/A	N/A
Blumira Automated Detection & Response	66%	11

(Additional Data for Incident Response continues on next page)

\*N/A is displayed when data is not publicly available.

## Additional Data for Incident Response (continued)

The table below highlights the average user adoption of each product as indicated in real user reviews on G2.

### User Adoption and Return on Investment (ROI)

	User Adoption	Payback Period
	Average User Adoption	Estimated ROI (payback period in months)
Splunk On-Call	70%	16
Defendify All-In-One Cybersecurity® Solution	74%	14
SIRP	75%	N/A
DERDACK Enterprise Alert	67%	12
InsightIDR	77%	12
Sumo Logic	55%	11
Proofpoint Threat Defense	64%	13
LogRhythm SIEM	62%	16
Splunk SOAR (Security Orchestration, Automation and Response)	N/A	N/A
Darktrace/Network	64%	13
Splunk Synthetic Monitoring	N/A	N/A
Mozilla Enterprise Defense Platform	N/A	N/A
Logpoint	53%	23
Intezer	N/A	N/A
Proofpoint Threat Response Auto-Pull	91%	18
TheHive	84%	23
Resolve	53%	N/A

(Additional Data for Incident Response continues on next page)

\*N/A is displayed when data is not publicly available.



# Additional Data for Incident Response (continued)

The table below highlights the average user adoption of each product as indicated in real user reviews on G2.

## User Adoption and Return on Investment (ROI)

	User Adoption	Payback Period
	Average User Adoption	Estimated ROI (payback period in months)
Wazuh - The Open Source Security Platform	43%	11
Activu visibility	N/A	N/A
D3 Security	N/A	N/A
Cyber Triage	N/A	N/A
ASGARD Mangement System	N/A	N/A
Average	67%	15

(Additional Data for Incident Response continues on next page)

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## Additional Data for Incident Response (continued)

The table below highlights third-party market presence data used to inform the G2's Market Presence Score that highlights each products impact and influence in the category.

### Market Presence

	Seller Name	Year Founded	Employees on LinkedIn (Seller)	LinkedIn Followers
<b>KnowBe4 PhishER/PhishER Plus</b>	KnowBe4, Inc.	2010	2,071	302,453
<b>Dynatrace</b>	Dynatrace	2005	5,375	362,107
<b>Datadog</b>	Datadog	2010	8,820	405,303
<b>Tines</b>	Tines	2018	403	45,892
<b>Torq</b>	torq	2020	286	23,094
<b>Cynet - All-in-One Cybersecurity Platform</b>	Cynet	2014	266	26,375
<b>ServiceNow Security Operations</b>	ServiceNow	2004	30,776	1,177,508
<b>Palo Alto Cortex XSIAM</b>	Palo Alto Networks	2005	17,221	1,453,171
<b>IBM Instana</b>	IBM	1911	331,391	18,032,660
<b>CYREBRO</b>	CYREBRO	2013	99	11,682
<b>AlienVault USM (from AT&amp;T Cybersecurity)</b>	AT&T	1876	178,523	1,565,257
<b>Resolver</b>	Resolver		436	19,191
<b>Barracuda Incident Response</b>	Barracuda	2002	2,135	69,784
<b>OneTrust Tech Risk &amp; Compliance</b>	OneTrust	2016	2,567	367,589
<b>SpinOne</b>	SpinAI	2017	89	3,022
<b>UnderDefense MAXI</b>	UnderDefense	2017	112	5,532
<b>Blumira Automated Detection &amp; Response</b>	Blumira	2018	67	7,099

(Additional Data for Incident Response continues on next page)

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## Additional Data for Incident Response (continued)

The table below highlights third-party market presence data used to inform the G2's Market Presence Score that highlights each products impact and influence in the category.

### Market Presence

	Seller Name	Year Founded	Employees on LinkedIn (Seller)	LinkedIn Followers
<b>Splunk On-Call</b>	Cisco	1984	95,057	6,777,029
<b>Defendify All-In-One Cybersecurity® Solution</b>	Defendify	2017	34	2,241
<b>SIRP</b>	SIRP	2017	39	3,991
<b>DERDACK Enterprise Alert</b>	Derdack	1999	31	659
<b>InsightIDR</b>	Rapid7	2000	3,075	187,385
<b>Sumo Logic</b>	Sumo Logic	2010	935	158,416
<b>Proofpoint Threat Defense</b>	Proofpoint	2002	4,756	160,470
<b>LogRhythm SIEM</b>	LogRhythm	2003	299	48,871
<b>Splunk SOAR (Security Orchestration, Automation and Response)</b>	Cisco	1984	95,057	6,777,029
<b>Darktrace/Network</b>	Darktrace	2013	2,684	223,844
<b>Splunk Synthetic Monitoring</b>	Cisco	1984	95,057	6,777,029
<b>Mozilla Enterprise Defense Platform</b>	Mozilla	2005	1,784	421,674
<b>Logpoint</b>	Logpoint	2001	266	27,067
<b>Intezer</b>	Intezer	2015	58	8,390
<b>Proofpoint Threat Response Auto-Pull</b>	Proofpoint	2002	4,756	160,470
<b>TheHive</b>	TheHive	2018	58	7,004
<b>Resolve</b>	Resolve Systems	2014	100	18,726

(Additional Data for Incident Response continues on next page)

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## Additional Data for Incident Response (continued)

The table below highlights third-party market presence data used to inform the G2's Market Presence Score that highlights each products impact and influence in the category.

### Market Presence

	Seller Name	Year Founded	Employees on LinkedIn (Seller)	LinkedIn Followers
Wazuh - The Open Source Security Platform	Wazuh Inc.	2015	214	55,544
Activu vislability	Activu	1983	88	2,701
D3 Security	D3 Security Management Systems	2012	175	18,797
Cyber Triage	Basis Technology	1995	57	9,669
ASGARD Mangement System	Nextron Systems	2017	48	3,438

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