Certificate Number: PIMS-KN-012924

ISO/IEC 27001:2022 Certificate Number: ISMS-KN-012924



CERTIFICATE OF REGISTRATION

Privacy Information Management System ISO/IEC 27701:2019

KnowBe4, Inc.

A-LIGN Compliance and Security, Inc. certifies that the organization operates a Privacy Information Management System that conforms to the requirements of ISO/IEC 27701:2019. The scope and boundaries of the PIMS is as follows:

The scope of this PIMS applies to the management of the protection of KnowBe4 Cloud Hosted Data Platforms and the supporting infrastructure, operations, and development activities in accordance with the current version of the Statement of Applicability. The following controls are included in the statement of applicability 27001,27701,27017, and 27018. KnowBe4 has identified as a data processor thus KnowBe4 has excluded clause 7 of ISO 27701 as these controls are specific to data controllers. The IPIMS scope is defined and specified as applying to the following items:

- System
 - KnowBe4 hosted application environment including the infrastructure (Amazon Web Services (AWS), software, supporting tools, people, policies, procedures, and data.
- Business Units
 - Information Security, Data Privacy, Engineering/Product, IT o Supporting business units: HR, Legal, Growth

The statement of applicability includes control objectives from the ISO/IEC 27001:2022 and ISO 27701:2019 Annex B (PII Processor) frameworks.

ISO/IEC 27001:2022 Certificate Number: ISMS-KN-012924

Certificate PIMS-KN-012924 Version 1.2

Statement of Applicability Version 2.7 (January 29, 2025)

Original Certification DateFebruary 15, 2022Recertification DateMay 8, 2024

Expiration Date June 10, 2027 **Issuance Date** April 3, 2025







Authorized by:

Stephanie Oyler

EVP of Attestation Services

400 N Ashley Drive Suite 1325 Tampa, FL 32602 888.702.5446 info@a-lign.com

This certificate is the property of A-LIGN compliance and Security, Inc ("A-LIGN") and is bound by legally enforceable arrangements. This certificate relates to the organization's Privacy Information Management System and requirements of ISO/IEC 27701:2019 as defined by the scope and shall in no way imply that the organization's products, processes or services (in-scope or outside of the scope) are certified. The certification number, certification body mark and accreditation mark shall not be used on products or used in conjunction with documents relating to the organization's products, processes or services. A-LIGN shall take action to deal with incorrect or misleading use of the certificate, certification status or marks. This certification can be validated by contacting A-LIGN.

KnowBe4, Inc.

Certificate Number: PIMS-KN-012924

ISO/IEC 27001:2022 Certificate Number: ISMS-KN-012924



KnowBe4, Inc.

IN-SCOPE LOCATION(S)

HQ: 33 N Garden Ave Clearwater, Florida 33755 United States of America

REGISTERED ACTIVITY

The management of the protection of KnowBe4 Cloud Hosted Data Platforms and the supporting infrastructure, operations and development activities in accordance with the current version of the Statement of Applicability.

400 N Ashley Drive Suite 1325 Tampa, FL 32602 888.702.5446 info@a-lign.com