Certificate Number: PIMS-KN-012924

ISO/IEC 27001:2013 Certificate Number: ISMS-KN-012924

CERTIFICATE OF REGISTRATION

Privacy Information Management System ISO/IEC 27701:2019

KnowBe4 Inc.

A-LIGN Compliance and Security, Inc. certifies that the organization operates a Privacy Information Management System that conforms to the requirements of ISO/IEC 27701:2019. The scope and boundaries of the PIMS is as follows:

The scope of this ISMS applies to the management of the protection of KnowBe4 Cloud Hosted Data Platforms and the supporting infrastructure, operations, and development activities in accordance with the current version of the Statement of Applicability. The following controls are included in the statement of applicability: 27001, 27701, 27017, and 27018. KnowBe4 has identified as a data processor thus KnowBe4 has excluded clause 7 of ISO 27701 as these controls are specific to data controllers. The ISMS scope is defined and specified as applying to the following items:

- System
 - KnowBe4 hosted application environment including the infrastructure (Amazon Web Services (AWS), software, supporting tools, people, policies, procedures, and data.
- **Business Units**
 - o Information Security, Data Privacy, Engineering/Product, IT
 - Supporting business units: HR, Legal, Growth
- Locations
 - The corporate office is in scope for this program.
 - KnowBe4 Corporate Office in scope includes:
 - Clearwater, FL

The statement of applicability additionally includes control objectives from the ISO 27017:2015 & ISO 27018:2019 framework.

The statement of applicability includes control objectives from the ISO/IEC 27001:2022 and ISO 27701:2019 Annex B (PII Processor) framework.

ISO/IEC 27001:2013 Certificate Number: ISMS-KN-012924

A-LIGN

Certificate **Original Certification Date** PIMS-KN-012924 February 15, 2022 Version **Recertification Date** May 8, 2024 Statement of Applicability **Expiration Date** June 10, 2027 Version 2.6 (March 11, 2024)

400 N Ashley Drive Suite 1325 Tampa, FL 32602 888.702.5446 info@a-lign.com

A-LIGN.COM







MANAGEMENT SYSTEMS CERTIFICATION BODY

Authorized by:

Stephanie Oyler VP of Attestation Services

This certificate is the property of A-LIGN compliance and Security, Inc ("A-LIGN") and is bound by legally enforceable arrangements. This certificate relates to the organization's Privacy Information Management System and requirements of ISO/IEC 27701:2019 as defined by the scope and shall in no way imply that the organization's products, processes or services (in-scope or outside of the scope) are certified. The certification number, certification body mark and accreditation mark shall not be used on products or used in conjunction with documents relating to the organization's products, processes or services. A-LIGN shall take action to deal with incorrect or misleading use of the certificate, certification status or marks. This certification can be validated by contacting A-LIGN.



KnowBe4 Inc.

IN-SCOPE LOCATION(S)

HQ: 33 N Garden Ave Clearwater, FL 33755 United States

REGISTERED ACTIVITY

Fully Remote Operations:

The management of the protection of KnowBe4 Cloud Hosted Data Platforms and the supporting infrastructure, operations, and development activities in accordance with the current version of the Statement of Applicability.

400 N Ashley Drive

Suite 1325 Tampa, FL 32602 888.702.5446 info@a-lign.com