

CERTIFICATE OF REGISTRATION

Privacy Information Management System
 ISO/IEC 27701:2019

KnowBe4, Inc.

A-LIGN Compliance and Security, Inc. certifies that the organization operates a Privacy Information Management System that conforms to the requirements of ISO/IEC 27701:2019, in accordance with the ISO/IEC 27001 requirements and certificate referenced above. The scope and boundaries of the PIMS is as follows:

The scope of this PIMS applies to the privacy management of the protection of KnowBe4 Cloud Hosted Data Platforms and the supporting infrastructure, operations, and development activities in accordance with the current version of the Statement of Applicability. The following controls are included in the statement of applicability 27001, 27701, 27017, and 27018. KnowBe4 has identified as a data processor thus KnowBe4 has excluded clause 7 of ISO 27701 as these controls are specific to data controllers. The PIMS scope is defined and specified as applying to the following items:

- System
 - KnowBe4’s hosted application environment, including the infrastructure Amazon Web Services (AWS) and Microsoft Azure, software, supporting tools, people, policies, procedures, and data.
- Departments
 - Information Security & Data Privacy
 - Engineering/Product (SRE)
 - Information Technology
 - Supporting business units: HR, Legal, Growth
- Locations
 - KnowBe4’s Cloud Hosted Platform is hosted on Amazon Web Services (AWS) and Microsoft Azure. As listed here: Data Storage Locations
 - KnowBe4 Corporate Office Location (out of scope): Clearwater, Florida, United States of America

The Company does not have any activities within the certification undertaken at a defined physical location, and all activities are conducted remotely.

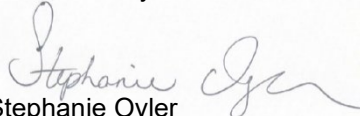
The statement of applicability includes control objectives from the ISO/IEC 27001:2022; ISO/IEC 27017:2015; ISO/IEC 27018:2025; and ISO/IEC 27701:2019 Annex B (PII Processor) frameworks.

ISO/IEC 27001:2022 Certificate Number: ISMS-KN-012924

Certificate	PIMS-KN-012924	Original Certification Date	February 15, 2022
Version	1.3	Recertification Date	May 8, 2024
Statement of Applicability	Version 2.9 (January 26, 2026)	Expiration Date	June 10, 2027
		Issuance Date	April 6, 2026



Authorized by:


 Stephanie Oyler
 EVP of Attestation Services

This certificate is the property of A-LIGN compliance and Security, Inc (“A-LIGN”) and is bound by legally enforceable arrangements. This certificate relates to the organization’s Privacy Information Management System and requirements of ISO/IEC 27701:2019 as defined by the scope and shall in no way imply that the organization’s products, processes or services (in-scope or outside of the scope) are certified. The certification number, certification body mark and accreditation mark shall not be used on products or used in conjunction with documents relating to the organization’s products, processes or services. A-LIGN shall take action to deal with incorrect or misleading use of the certificate, certification status or marks. This certification can be validated by contacting A-LIGN.



KnowBe4, Inc.

IN-SCOPE LOCATION(S)

HQ: 33 North Garden Avenue,
Clearwater, Florida 33755,
United States of America

REGISTERED ACTIVITY

The management of the protection of KnowBe4 Cloud Hosted Data Platforms and the supporting infrastructure, operations and development activities in accordance with the current version of the Statement of Applicability.